

# 220-801<sup>Q&As</sup>

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### **QUESTION 1**

A computer technician wants to boot up a computer using a USB flash drive. After inserting the USB drive and powering on the computer, it does not boot to the flash drive and instead boots to the OS on the hard drive. Which of the following is MOST likely the cause?

- A. The boot order in the BIOS is incorrect
- B. The hard drive is not formatted
- C. There is a disc in the optical drive
- D. There is insufficient memory

Correct Answer: A

#### **QUESTION 2**

Which of the following is a feature of both triple and dual channel memory architectures?

- A. Small pieces of data are interleaved to reduce latency
- B. Data is processed asymmetrically from each RAM channel
- C. Three RAM modules can be used in this architecture and have the best performance
- D. They are flexible as RAM can be different manufacturers and sizes

Correct Answer: A

#### **QUESTION 3**

A customer asks a technician to upgrade a desktop computer to support the DVI-D interface. Which of the following PC expansion cards would the technician upgrade?

- A. FireWire card
- B. Network card
- C. Thunderbolt card
- D. Video card
- E. Sound card
- Correct Answer: D

#### **QUESTION 4**



Which of the following is required in order for BitLocker to be enabled?

- A. Drive encryption
- B. Group Policy
- C. Trusted platform module
- D. Power-on Password
- Correct Answer: C

Reference. http://windows.microsoft.com/en-us/windows-vista/bitlocker-drive- encryption-overview

## **QUESTION 5**

Which of the following motherboards would fit in an ATX case?

- A. BTX
- B. ITX
- C. Ultra ATX
- D. Micro ATX
- Correct Answer: D

Reference. http://www.tomshardware.com/forum/275124-30-micro-standard

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