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QUESTION 1

Which command is needed to verify an Enhanced Call Forwarding destination?

A. Change station xxxx

B. Status station xxxx

C. Add station xxxx

D. Edit station xxxx

Correct Answer: B

QUESTION 2

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number?

User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth?

User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line?

User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

With reference to the scenario described in the exhibit, which statement most accurately describes the situation?

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A. The user should have been able to complete the call as dialed

B. The system must be re-administered to correct the situation

C. After dialing "9" the user should have dialed more digits, then the external call would have completed

D. The user did not dial the correct access code to make an external call

Correct Answer: D

QUESTION 3

You execute the List history command to display the system transaction log.

Which two types of Information do you expect to find in the transaction log or history report? (Choose two)

A. valid user logins and logoffs to or from the system

B. valid and invalid logins and logoffs to or from the system

C. recent, successful administration and maintenance commands to the system

D. recent successful and unsuccessful administration and maintenance commands to the system

Correct Answer: AC

QUESTION 4

With reference to the list trace station 1101 printout shown in the exhibit, what statement describes what happened during the time period of the trace?

A. Station 1101 called station, hung-up and finally called station 100.

B. Station 1101 called station 1000, the unanswered call went to the voicemail, and finally station 1101 called 1001.

C. Station 1101 called station 1000, and the station answered, then station 1000 transferred to call to station 1001.

D. Station 1101 called station 1000, unanswered; the call covered the station 1001.

Correct Answer: C

QUESTION 5

Although not exactly the same, a bridged call appearance and a team button can perform some of the same functions.

Which statement correctly contrasts the team button and bridged call appearance?

A. The team button does not allow conferencing to an active call or speed dial to the monitored station.

B. The team button allows conferencing to an active call and making outgoing calls for the monitored station.

C. The bridged call appearance does not allow conferencing to an active call or speed dial to the mirrored station.

D. The bridged call appearance allows conferencing to an active call and making outgoing calls for the mirrored station.

Correct Answer: D

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