

3309^{Q&As}

Avaya Aura® Experience Portal with POM Implementation and Maintenance Exam

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QUESTION 1

A customer has installed Avaya Aura Experience Portal, but no port was specified in the configuration the WebLM server. What is the default port used by the WebLM server?

- A. 443
- B. 8443
- C. 8080
- D. 28443

Correct Answer: B

QUESTION 2

Which two user roles can be used to add, change, or delete the Intelligent Customer Routing (ICR) Control Application on the Experience Portal Manager? (Choose two)

- A. Administration
- B. Web Services
- C. Maintenance
- D. Operations
- E. ICR Administrator

Correct Answer: AE

QUESTION 3

What determines the number of licenses that are used for a given Proactive Outreach Manager (POM) campaign?

- A. the Campaign Strategy
- B. the POM Campaign Director
- C. the Priority of the Campaign
- D. the POM Campaign Manager

Correct Answer: C

QUESTION 4

You need to check the Avaya Aura experience Portal (AAEP) Proactive Outreach Manager (POM) licensing screen.

Which field(s) may be altered?

- A. the Short Message Service (SMS) and Email Connection along with the Maximum Outbound Ports
- B. the Maximum Outbound Ports
- C. the SMS and Email Connections
- D. the Email Connections and the Maximum Outbound Ports

Correct Answer: B

QUESTION 5

Which two statements below about infinite campaigns are true? (Choose two)

- A. Infinite Campaign does not terminate by itself after processing all contacts.
- B. Infinite Campaign terminates automatically after processing all contacts.
- C. To terminate an Infinite Campaign, manual intervention is required.
- D. Infinite Campaign terminates only when all agents log off from the campaign.
- E. Infinite Campaign is designated by Campaign Type 0.

Correct Answer: AC

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