



642-467^{Q&As}

Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

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QUESTION 1

Which two of the following are functions or operations of Cisco Unified Presence? (Choose two.)

- A. full-featured communications platform on a single desktop application
- B. native presence services
- C. collects, distributes, and aggregates user attributes and capabilities
- D. call control
- E. standards-based SIP, SIMPLE, and XMPP interface
- F. real-time voice message notification services

Correct Answer: CE

QUESTION 2

An external caller calls into the corporate directory handler extension and selects the option to dial by name. The caller enters the digits "633" for user Mike Lee. The user is located in the directory and Cisco Unity Connection attempts the transfer, but the call fails. What is the most likely cause of this issue?

- A. User Mike Lee does not exist.
- B. Incorrect or missing search space in the directory call handler
- C. The Call Transfer service parameter is not enabled.
- D. User Mike Lee is not listed in the directory.
- E. Voice ports are out of service

Correct Answer: B

QUESTION 3

Refer to the exhibits.



Edit VPIM Location

Display name*

Dial ID*

Partition

Search Scope

SMTP Domain Name*

IP Address*

Recorded Name

Prefixes

Remote phone prefix

Cisco Connection phone prefix

Edit VPIM Location

Display name*

Dial ID*

Partition

Search Scope

SMTP Domain Name*

IP Address*

Recorded Name

Prefixes

Remote phone prefix

Cisco Connection phone prefix

An administrator configured VPIM networking between a Cisco Unity Connection (cue) and Cisco Unity Express (cue) as shown in the exhibits. Which of the following statements is true?

- A. The VPIM configuration is correct.
- B. The VPIM configuration is incorrect. The VPIM Location for Dial ID 101 is not needed.
- C. The VPIM configuration is incorrect. The VPIM Location for Dial ID 102 is not needed.
- D. The configuration is missing the remote phone prefix on both systems.

Correct Answer: B

QUESTION 4



When using IMAP to access voice-mail messages from Cisco Unity Express, which two of the following describe how messages are downloaded and what type of messages can be viewed? (Choose two.)

- A. Messages are downloaded as email messages.
- B. All voice-mail messages must be downloaded if Cisco Unity Express is being accessed from an IMAP client.
- C. Voice-mail messages are downloaded as email attachments.
- D. Subscribers can retrieve all types of voice-mail messages except private and broadcast messages.
- E. Voice-mail messages are downloaded using the Cisco Unity Express IMAP client plug-in.

Correct Answer: CD

QUESTION 5

Which call handler can be configured to ask callers questions and, once the answers are recorded, sends them to a configured recipient?

- A. after-hours greeting
- B. alternate greeting
- C. standard greeting
- D. interview
- E. directory

Correct Answer: D

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