



# 642-467<sup>Q&As</sup>

Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

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**QUESTION 1**

A Cisco Unity Express administrator has configured three applications: voice mail and two auto- attendants. Cisco Unity Express supports a maximum of eight ports. The voice-mail application is configured for three maxsessions. The two auto-attendants are configured for four maxsessions each. What will be the result if three voice-mail sessions are in use and three callers dial into both auto- attendants?

- A. All the sessions will be permitted because 10% more ports are supported per Cisco Unity Express license.
- B. It will depend on which caller tries to reach the auto-attendant last. That call will not go through.
- C. The Cisco Unity Express auto-attendant will place the call on hold for up to 30 seconds to wait for a port to open up. If a port does not open up, the call is dropped.
- D. An application can borrow a single port from another application if one is available to handle a peak call load. If there are no ports available, the call is dropped.

Correct Answer: B

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**QUESTION 2**

When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator 8.X?

- A. Cisco Unified Personal Communicator
- B. Cisco IP SoftPhone
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework
- E. It depends on the IP phone that is associated to the Cisco IP SoftPhone

Correct Answer: D

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**QUESTION 3**

Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

- A. domain name or IP address
- B. destination type
- C. display name
- D. location ID
- E. dial ID



F. Simple Mail Transfer Protocol domain name

Correct Answer: AD

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#### QUESTION 4

Which of the following applications collects, distributes, and aggregates user attributes and capabilities?

- A. Cisco Unity Connection
- B. Cisco Unified Presence
- C. Cisco Unified Communications Manager
- D. Cisco Unified Personal Communicator

Correct Answer: B

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#### QUESTION 5

What are two ways that a Cisco Unity Connection system can dispose of transferred calls? (Choose two.)

- A. supervised transfer
- B. directed transfer
- C. unsupervised transfer
- D. release the call
- E. release to switch
- F. release to VPIM

Correct Answer: AE

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