



Avaya CallPilot Implementation Exam

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QUESTION 1

During installation of an Avaya CallPilot RIs. 5.0 system, a technician prepares to conned the 600r server to the ELAN Subnet. One end of the CAT5 cable connects to the server ELAN NIC connector at the rear panel of the server. Where is the other end of the cable connected?

- A. theELAN gateway
- B. the customer\\'s network Gateway Router
- C. theELANEthernetswitch(Layer 2) orhub
- D. the clan switch (Layer2) orhub

Correct Answer: C

QUESTION 2

An Avaya CallPilot system administrator is responsible for more than one Avaya CallPilot server. On the Avaya CallPilot Manager logon Page, which feature ran the administrator use to quickly select server and NMS location when they log on to Avaya CallPilot Manager?

- A. Preferences
- **B. NMS location**
- C. Log in shortcuts
- D. Presetserverlist
- Correct Answer: C

QUESTION 3

A technician observes the following error on a 1006r.

"Adapter 1 Channel 1 Target 6: Status of Power Supply #2=0x80: Unknown status, or Status Not Reportable"

Which action should be performed?

- A. Reseat and/or replace Power Supply #2.
- B. Contact an electrician to investigate.
- C. Ensure the alarm monitor cable is properly connected.
- D. The error is self-correcting and no actionis required.

Correct Answer: A



QUESTION 4

A technician is installing an Avaya CallPilot system on a customer site. After running the Setup Wizard and the Configuration Wizard \\'he technician has verified the server operating system settings are correct for the site and has rebooted the server to place the system into operation. After the reboot is complete and the technician has logged hack on to the server, which process verifies that the Avaya CallPilot server is able to receive incoming calls?

- A. Print the ControlDNs.
- B. Print the Virtual Agents.
- C. Ping the ELAN connection.
- D. Dial the VoiceMessagingDNasdefined in the Configuration Wizard.

Correct Answer: D

QUESTION 5

A company has recently decided to implement their speech activated messaging. They purchased a keycode for four speech activated messaging channels on their existing system. How many Multimedia Processing Units (MPUs) must be available to enable all four channels?

A. 4MPUs

B. 8 MPUs

C. 12MPUs

D. 16 MPUs

Correct Answer: D

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