

# 7303<sup>Q&As</sup>

Avaya CallPilot Implementation Exam

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**QUESTION 1**

Which sequence correctly shows a typical call flow into the Avaya CallPilot voicemail system?

- A. SDN Table, Voicemailbox, Extension Dialed, CDN
- B. CDN, Voicemailbox, Extension Dialed, SDN Table
- C. Extension Dialed, CDN, SDN Table, Voicemail box
- D. Voicemail box, Extension Dialed, SDN Table, CDN
- E. Extension Dialed, SDN Table, CDN, Voicemail box

Correct Answer: C

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**QUESTION 2**

When configuring the switch to support Avaya CallPilot services, which programming can be performed to provide for uninterrupted call processing in case the link or Avaya CallPilot is disabled?

- A. At the NCFW prompt, forward the primary Control DN (CDN) to the attendant.
- B. At the Night Call Forward (NCFW) prompt, forward the primary Control DN (CDN) to a secondary CDN.
- C. At the Local DFDN prompt, direct all the Avaya CallPilot associated CDNs to a Default ACDDN, typically an attendant.
- D. At the Local Default Automatic Call Distribution directory number (DFDN) prompt, direct all CDNs to an appropriate phantom directory number depending on media type required.

Correct Answer: C

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**QUESTION 3**

Which software is required before installing Avaya CallPilot Manager on a Stand-alone Web server?

- A. PC Anywhere
- B. Sybase Database
- C. Java Runtime Environment
- D. Internet Information Server (IIS)

Correct Answer: D

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**QUESTION 4**

An administrator cannot login to Avaya CallPilot Manager from the login web page. A technician has confirmed that the

administrator is entering their correct mailbox number and password and that their mailbox is not disabled. What should be checked?

- A. that the user's PC is running Internet Information Server (IIS)
- B. that the Server Held contains the correct server name for the Avaya CallPilot system
- C. that the Location field contains the correct server name for the Avaya CallPilot system
- D. that the Secure Sockets Layer (SSL) option is turned on because passwords can only be passed over SSL

Correct Answer: D

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#### QUESTION 5

Avaya CallPilot users are reporting problems with desktop messaging. In an effort to discover the problem, the system administrator disabled the Internet Message Access Protocol (IMAP) service. Which statement describes the impact to desktop messaging?

- A. It stops Email by Phone from functioning.
- B. It prevents users from logging into their Avaya CallPilot mailboxes from their desktop messaging client.
- C. It is required so that IP addressing can be used in place of Fully Qualified Domain Name (FQDN).
- D. It allows users to access a third-party Lightweight Directory Access Protocol (LDAP) address book.

Correct Answer: A

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