

# 9L0-012<sup>Q&As</sup>

Mac Service Certification Exam

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# **QUESTION 1**

Where can a technician find the serial number of an SSD that has been replaced on a MacBook Pro (Retina, 13-inch. Early 2013)?

- A. Lift the mylar cover on the SSD.
- B. Peel back the thermal pad on the SSD
- C. On the top case.
- D. On the back of the SSD cable

Correct Answer: A

#### **QUESTION 2**

How many soft cells does the battery in the Mac Book Pro (Retina Mid2012) or MacBook Pro (Retina, 15inch, Early 2013 and Late 2013) have?

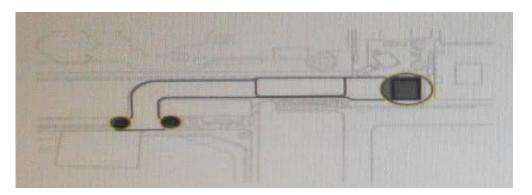
- A. 5
- B. 6
- C. 7
- D. 8

Correct Answer: B

Reference: https://www.ifixit.com/Teardown/MacBook+Pro+15- Inch+Retina+Display+Mid+2012 +Teardown/9462

# **QUESTION 3**

Examine the image.



Why is it important to remove the two depicted screws when replacing the hard drive in a MacBook Pro (15-inch, Mid



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# 2012)?

- A. You cannot remove the connector on the hard drive if you do not remove these screws.
- B. You cannot remove the battery cable with these screws installed.
- C. You will prevent strain on the hard drive flex cable by removing them.
- D. You will damage the logic board if you do not remove these screws.

Correct Answer: A

#### **QUESTION 4**

Which of the following could indicate accidental damage when inspecting the inside of a Mac mini (Late 2012) before a repair?

- A. Light dust in the fans
- B. Third-party RAM installed
- C. Lint gathered near the rear vents
- D. Oxidation or discoloration of the logic board

Correct Answer: D

# **QUESTION 5**

Isabelle purchased an AirPort Time Capsule and has questions about where to locate the device in her home. Which of the following is the correct recommendation?

- A. Lay the Time Capsule on its side inside a cabinet.
- B. Place the Time Capsule on top of a metal cabinet or shelf.
- C. Place the Time Capsule as close to a wall or large furniture as possible.
- D. Place Time Capsule in an open area where there are few obstructions.

Correct Answer: D

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