

# BH0-005<sup>Q&As</sup>

ISEB Certificate in Software Asset Management Essentials

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## **QUESTION 1**

Which of the following would have a role and responsibility in SAM? 1. Contract Management

- 2.Release Management 3.Security Management 4.Project Management 5.Financial Management
- A. All of the above
- B. 1, 2 and 4
- C. 3, 4 and 5
- D. 1, 2 and 3

Correct Answer: A

#### **QUESTION 2**

Which of the following should be included in the Business Case documentation?

- 1.Recommended Implementation Plan 2.Business requirements and expected benefits 3.Executive Summary
- 4. Assessed alternative solutions
- A. All
- B. 2, 3 and 4
- C. 1, 2 and 4
- D. 1, 2 and 3.

Correct Answer: A

### **QUESTION 3**

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A

#### **QUESTION 4**



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Which of the following will the appointment of a single Software Asset Manager in an organisation facilitate?

1.Provide a single point of contact for SAM matters 2.Concentrate the responsibility for implementing software upgrades in one post 3.Decrease the incidence of unused software licenses 4.Provide an owner for SAM processes

A. 1, 3 and 4

B. 1, 2, 3 and 4

C. 1, 2 and 3

D. 2, 3 and 4.

Correct Answer: A

#### **QUESTION 5**

What is the MOST essential activity that should be done after the Business Case is approved and is often overlooked?

- A. Continue to sell the business case to users
- B. Communicate project progress
- C. Show stakeholders the results
- D. Include interested parties in the project kick off meeting.

Correct Answer: A

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