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QUESTION 1

Which of these elements is part of the taying there stage of implementation?

A. Occasionally completing surprise or ad hoc reviews and audits

B. Continuously emphasise the importance of the SAM process to all ICT and business personnel

C. Developing and measuring metrics that demonstrate continuous improvement and year on year trend

D. Selecting, testing and deploying new or updated SAM tools.

Correct Answer: B

QUESTION 2

During Mergers and Acquisitions which of the following statements is FALSE?

A. Liabilities for under licensed software are null and void after the transaction

B. Any license shortfall should be disclosed as part of due diligence process

C. The right to transfer software licenses should be checked with the software manufacturers prior to transaction

D. Some software licenses do not allow transfer if purchased under a volume agreement.

Correct Answer: A

QUESTION 3

Which of these elements is part of the preparation stage of implementation?

A. Identifying and assessing software risks and creating a risk register

B. Occasionally completing surprise or ad hoc reviews and audits

C. Highlighting any problems and raising the profile of continued non-conformance

D. Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Correct Answer: A

QUESTION 4

Which of the following is NOT a typical function of a License Management tool?

A. Being able to facilitate the transfer of licenses held to different operational units

B. Monitoring total purchase levels against agreements

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C. Being able to demonstrate effective licenses held, which requires linking of upgrade licenses with underlying full original licence

D. Being able to manage stocks of unused licenses

Correct Answer: B

QUESTION 5

Which of the following candidates, qualified to practitioner level (ISEB), would you consider most qualified to take on the role of Software Asset Manager?

A. Service Desk Manager

B. Service Level Manager

C. Configuration Manager

D. Problem Manager.

Correct Answer: C

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