

# JK0-802<sup>Q&As</sup>

CompTIA A+ Certification Exam (JK0-802)

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#### **QUESTION 1**

Which of the following is the default location for the User profiles folder in Windows 7?

A. C:\Users

B. C:\Program Files (x86)

- C. C:\Documents and Settings\
- D. C:\Windows\system32

Correct Answer: A

#### **QUESTION 2**

A customer is reporting that since switching from an XP to a Windows 7 computer, the main application they use no longer starts. The vendor of the application no longer exists and the customer does not want to find an alternative replacement at the moment. Which of the following can a technician do to try to get the application running?

A. Uninstall the application and re-install it as user so that it would have the standard rights and privileges.

B. Right-click on the application and under "Troubleshoot Compatibility," select the correct mode.

C. Re-install the application, but install it onto the user\\'s Desktop in their account profile.

D. Right-click on the application, select Properties and make sure that the Hidden attribute checkbox is unchecked.

Correct Answer: B

#### **QUESTION 3**

An application is unresponsive and causing system instability. Which of the following command line options would only close the application?

- A. taskkill
- B. shutdown
- C. chkdsk
- D. tasklist

Correct Answer: A

## **QUESTION 4**

A user reports that the laptop\\'s screen flickers and then goes black. When connecting to an external monitor the operating system desktop is displayed. Which of the following is the cause of the problem?



- A. Monitor function key
- B. Resolution is set too low
- C. Inverter board
- D. Display adapter drivers

Correct Answer: C

## **QUESTION 5**

A technician is tasked with building three systems that are capable of utilizing the new Windows HomeGroup functionality. Which of the following versions of Windows would need to be used?

- A. Windows 7 or Windows Vista
- B. Windows Vista only
- C. Windows XP Professional x64 Edition
- D. Windows 7 only
- Correct Answer: D

Reference: http://windows.microsoft.com/en-us/windows7/products/features/homegroup

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