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QUESTION 1

While implementing an approved change, a critical defect was introduced. Removing the defect will delay the product delivery. What is the MOST appropriate approach to managing this situation?

- A. Utilize the change control process.
- B. Crash the schedule to fix the defect.
- C. Leave the defect in and work around it.
- D. Fast-track the remaining development.

Correct Answer: A

QUESTION 2

Which Perform Quality Control tool graphically represents how various elements of a system interrelate?

- A. Control chart
- B. Flowchart
- C. Run chart
- D. Pareto chart

Correct Answer: B

QUESTION 3

Which key interpersonal skill of a project manager is defined as the strategy of sharing power and relying on interpersonal skills to convince others to cooperate toward common goals?

- A. Collaboration
- B. Negotiation
- C. Decision making
- D. Influencing

Correct Answer: D

QUESTION 4

What is a characteristic of the relationship among projects, programs, and portfolios?

- A. A portfolio is a group of programs, and a program is a large project

- B. Portfolios often engage with the same stakeholders as the programs and projects in the portfolio
- C. Programs focus on the internal interdependencies within each project in a portfolio
- D. Portfolios focus on program results and project deliveries

Correct Answer: A

QUESTION 5

Organizations perceive risks as:

- A. events that will inevitably impact project and organizational objectives.
- B. the effect of uncertainty on their project and organizational objectives.
- C. events which could have a negative impact on project and organizational objectives.
- D. the negative impact of undesired events on their project and organizational objectives.

Correct Answer: B

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