

# 3102<sup>Q&As</sup>

Avaya IP Office Implementation

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**QUESTION 1**

Which statement expresses the relationship between users, roles, and groups?

- A. Roles grant permissions. Users are not directly assigned roles but inherit them through belonging to groups.
- B. A group is a name for a collection of roles and each role is assigned its own administrator user.
- C. Users can belong to groups for easy management and can be assigned roles which grant them access rights.
- D. Groups and roles directly correspond to sections of the SMGR Web Console navigation pane and, unless a user belongs to a specific role group, they cannot access the corresponding management screens.

Correct Answer: C

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**QUESTION 2**

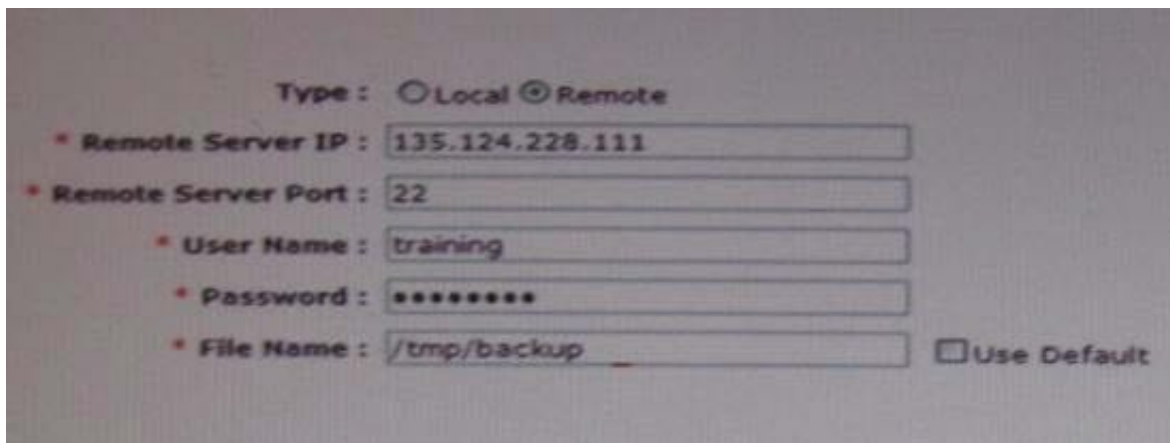
What three pieces of information are required to be entered for the Session Manager to be installed and synchronized with System Manager? (Choose three.)

- A. System Manager IP Address
- B. Session Manager Security Module Address
- C. System Manager FQDN
- D. DNS Server Address
- E. Enrollment Password

Correct Answer: ACE

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**QUESTION 3**



When performing a remote backup of system Manager data the administrator is asked for a user name and password. Which statement best explains why a user name and password are required?

- A. The backed-up data file is encrypted. The username and password are used in encryption process and subsequently to access the file on restoring backed up data.
- B. The backed-up data is stored on a remote server using SCP. The user name and password are used to login remote server.
- C. Because System Manager Date is being exported from the server for security and authentication purpose system Manager once again checks the administrator's credentials.
- D. All System Manager Data is backed up to common storage repository setup during installation. For system Manager to access the repository the correct user name and password must be supplied.

Correct Answer: B

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#### QUESTION 4

During a post-installation check of System Manager and Session Manager you discover that the Session lager replica node is stuck at "Synchronizing". You run the initTM command in Session Manager but the replication status does not change. Which step will be effective in resolving the problem?

- A. Reset the enrollment password.
- B. Run traceSM to monitor the synchronization events and restart the Security Module.
- C. Delete the Session Manager Replica node in System Manager, verify the enrollment password is valid In System Manager and run the initTM command again in Session Manager.
- D. Verify the enrollment password is valid in System Manager and run the initTM command again in Session Manager.

Correct Answer: D

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#### QUESTION 5

The System Manager administrator must consider the implications of restoring System Manager Data. Which two restore-from-backup statements are true? (Choose two.)

- A. The restore operation will terminate all SIP sessions, and no SIP services will be available until the operation completes.
- B. The restore operation will take a varying amount of time depending on the amount of data.
- C. The restore operation will be scheduled for a time when the network is not busy.
- D. The restore operation will over-write all System Manager data held in the repository.

Correct Answer: BC

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#### QUESTION 6

The Data Replication Service replicates data from the master database to local copies of the database on each Session Manager instance. It is important that the master and local database are synchronized. How would an administrator

check that the databases are synchronized?

- A. Run initDRS
- B. View the Session Manager Security Module status.
- C. Execute the '\\Test Postgres database sanity\\' maintenance test
- D. Check the status of the Replica Group

Correct Answer: C

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#### QUESTION 7

While reviewing the session Manager logs, you notice a log entry that describes that state of an entity "down". Later, you check the logs and notice another log entry that reports the same entity is "partially up". Which troubleshooting procedure will help you to isolate and identify the Entity problem?

- A. Run traceSM to capture SIP INVITE message from the entity to determine if there is a display in the network.
- B. Run SIP monitoring diagnostics along with ICMP ping to the Entity to verify its connectivity.
- C. Run traceSM100 to capture SIP MONITOR message from the entity to determine if there is a delay in the network.
- D. Run SIP Entity Performance on the Entity to determine id SIP OPTIONS messages are being blocked on the network.

Correct Answer: A

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#### QUESTION 8

Review the error message in the installation log shown in the exhibit. What is the probable cause for initDRs to fail and how can it be fixed?

- A. There is a non-bidirectional FQDN resolution between Session Manager and System Manager. Verify the enrollment password used to initialize trust management has not expired
- B. There is a JMX connection error. Verify the enrollment password used to initialize trust management has not expired.
- C. There is a non-bidirectional FQDN resolution between Session Manager and System Manager. Verify that either the System Manager or the Session Manager has updated DNS records or the hostnames have been added to the /etc/hosts file on the Session Manager and the System Manager.
- D. There is a JMX connection error. Verify that either the System Manager or the Session Manager has updated DNS records, or the hostnames have been added to the /etc/hosts file on the Session Manager and the System Manager.

Correct Answer: C

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#### QUESTION 9

A new feature server has been deployed in the network. The feature server must be applied to all calls made and

received by the user. A technician has been asked to make the necessary arrangements. After adding a SIP Entity and Entity Link, which sequence describes the next steps that should be taken?

A. Navigate to the user's User Profile and open the Session Manager Profile. From the Originating Application Sequence drop down list, select the new Application Sequence. Repeat for the Terminating Application Sequence drop down list. Mark them both as being Mandatory.

B. Define the new feature as an Application. Add the Application to an Application Sequence. Mark the Application Sequence as Mandatory. Add the Application Sequence to user's User Profile.

C. Create a new Application Sequence or edit one that already exists. Add details of the new feature to the Application Sequence. Mark the new feature as being mandatory. Apply the Application Sequence to user's Originating and Terminating Application Sequences In their Session Manager Profile.

D. Define a new Application that details the new feature. Add the new Application to an Application Sequence. Mark the new feature as being mandatory. Apply the Application Sequence to both Originating and Terminating Application Sequences in the user's Session Manager Profile.

Correct Answer: C

**QUESTION 10**

The image shows a screenshot of a web-based configuration interface titled "SIP Entity Details". At the top right, there are "Commit" and "Cancel" buttons. The "General" section contains the following fields:

- Name:** A text input field.
- FQDN or IP Address:** A text input field, highlighted with a yellow background.
- Type:** A dropdown menu with "Session Manager" selected.
- Notes:** A text input field.
- Location:** A dropdown menu.
- Outbound Proxy:** A dropdown menu.
- Time Zone:** A dropdown menu with "America/Denver" selected.
- Credential name:** A text input field.

When defining a SIP Entity of type "Session Manager", what should be placed in the FQDN or IP Address field?

- A. Security Module IP address (eth2)
- B. System Manager IP address (eth0)
- C. Session Manager Management IP address (eth0)

D. System Platform web console IP address (eth2)

Correct Answer: A

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**QUESTION 11**

Which two wildcard characters does Session Manager allow to specify a location pattern? (Choose two).

- A. "%" (percentage)
- B. "\$" (dollar)
- C. "\*" (star/asterisk)
- D. "#" (pound/hex)
- E. "X"

Correct Answer: CE

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**QUESTION 12**

Digit Conversion in Adaptation can be specified to modify "origination" type headers. Which three are origination / source type URIs? (Choose three.)

- A. Request-URI
- B. P-Asserted-Identity
- C. Refer-To (in REFER messages)
- D. History-info (calling portion)
- E. Contact (in 3xx response)

Correct Answer: BDE

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**QUESTION 13**

While performing routine maintenance a technician has had to re-install System Platform. Which statement describes what must be done next?

- A. The SMGR Template must be installed.
- B. The SMGR Template must be installed, followed by the utilities domain (in that order),
- C. The utilities domain must be installed, followed by the SMGR Template (In that order),
- D. The Dom-0 must be installed, followed that order) by the utilities domain and then the SMGR Template (in that order).

Correct Answer: A

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**QUESTION 14**

How is call Admission Control enabled for Session Manager Release 6.1?

- A. Call Admission Control is enabled in the SIP Entity by specifying a value for Managed Bandwidth.
- B. Call Admission Control is enabled on the Session Manager instance by specifying a value for Managed Bandwidth.
- C. Call Admission Control is enabled on a Location by specifying a value for Managed Bandwidth.
- D. Call Admission Control is enabled on an Entity Link specifying a value for Managed Bandwidth on the Locations screen in Session Manager.

Correct Answer: D

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**QUESTION 15**

Which statement describes the relationship between System Manager and System Platform?

- A. System Platform hosts System Manager.
- B. System Platform provides access to System Manager's data repositories.
- C. System Manager is the User Interface through which System Platform is administered.
- D. System Manager and System Platform are peer applications, both installed on Avaya S8800 servers.

Correct Answer: A

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