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IBM Business Process Manager Express or Standard Edition V7.5.1, BPM Analysis

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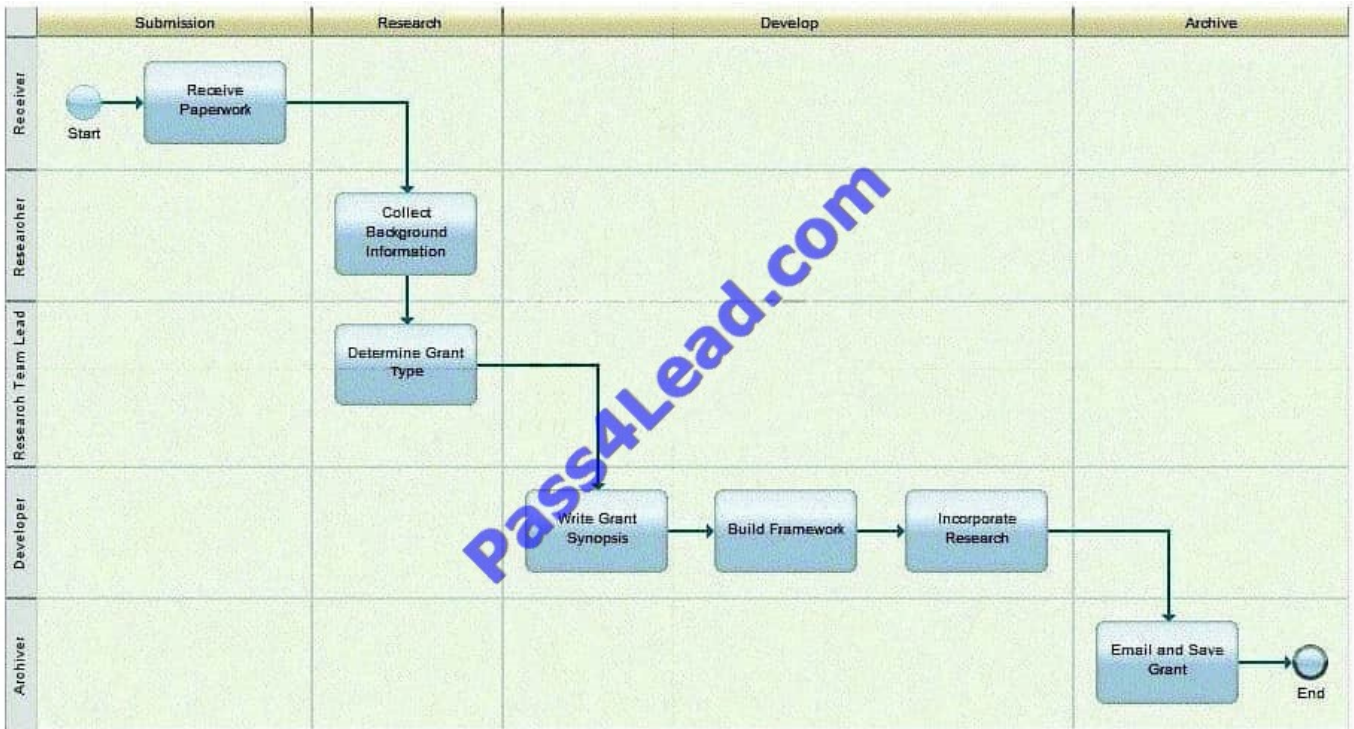
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QUESTION 1

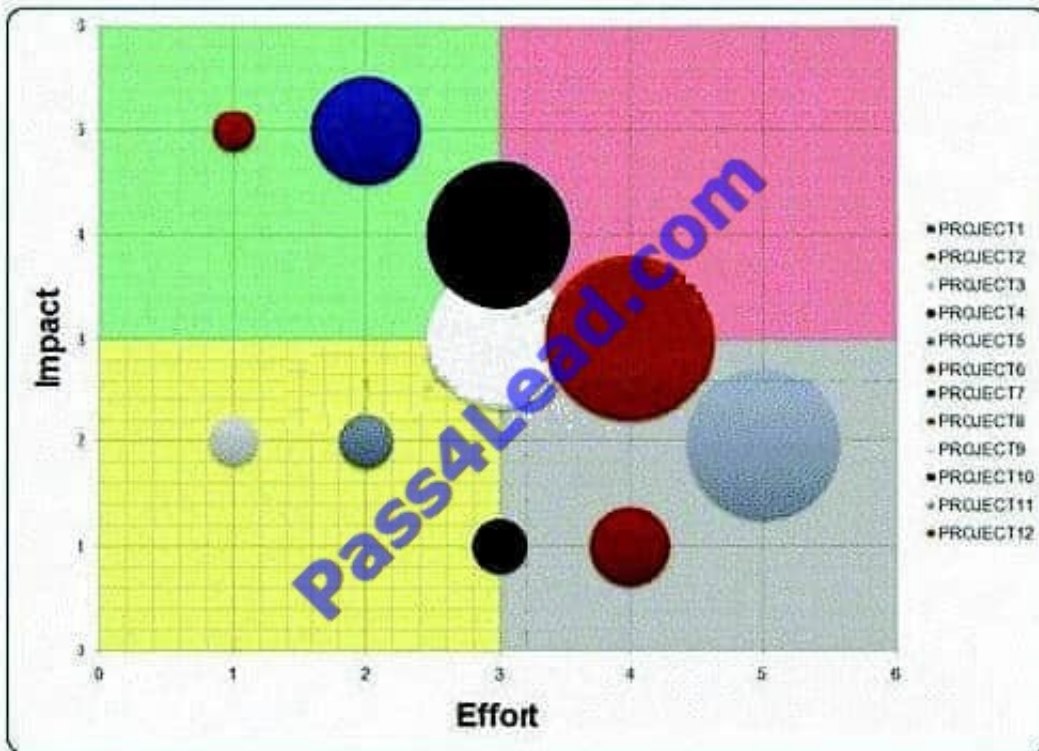A BPM analyst has built the following process diagram during a process discovery workshop:

Each activity noted above will have a separate Coach displayed in IBM Business Process Manager V7.5.1. How must the BPM analyst adjust the diagram to capture this requirement while adhering to best practices for proper process modeling granularity?

A. Add a separate milestones for each activity in the Developer swimlane.

B. Add a separate swimlane for each activity in the Developer swimlane.

C. Color each activity with a different color to indicate separate Coaches.

D. Combine the Developer\\'s 3 activities into a single activity or subprocess.

Correct Answer: D

QUESTION 2

After the Prioritization Matrix is complete, a BPM analyst is assisting further to expand the matrix and to do an Impact and Effort analysis.

Based on the Exhibit, which solution should the BPM analyst identify?

A. One must focus on one quadrant which is high Impact and low Effort.

B. One must focus on projects with high value without considering which quadrant it is in.

C. Depending on the corporate strategy, one must focus on the black and blue projects.

D. Depending on the corporate strategy, one can focus on one quadrant or a combination of them.

Correct Answer: D

QUESTION 3

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda?

A. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

 Define: Document the business process.

6.

 Develop the use cases.

7.

 Discuss findings and proposed solution.

B. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

 Define: Document the business process inventory and roadmap.

6.

 Develop the solution approach.

7.

 Discuss detailed estimates.

C. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the solution approach.

7.

Discuss findings and proposed solution.

D. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Demonstrate the business process playback.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

Correct Answer: C

QUESTION 4

A BPM analyst is performing a process inventory analysis at a company that has many processes and has gathered all required information to calculate a priority value for each process in order to rank them. How should the BPM analyst compute this?

A. Provide a scale and weight for each activity in the process.

B. Provide a scale for each process category and weigh the categories against the processes.

C. Have the customer and the BPM analyst provide 2 different priority values independently and calculate 1 priority value.

D. Count the number of activities in diagram and evaluate the complexity of the diagram to provide a value and calculate a priority value.

Correct Answer: B

QUESTION 5

A BPM analyst is modeling the process for acquiring membership at a club. The analyst interviewed the front office supervisor, who provided the following description of the first activity "Enter Application": "One of our receptionists receives a paper application from the potential client, an applicant. The receptionist first looks up the client\\'s name and address to see if it exists in our system, then enters the information from the paper application into the system, and assigns a membership number to the application. When the application entry is complete, the receptionist sends it to the manager for an initial review." The BPM analyst has created the discovery map in Blueworks Live and now needs to enter information from the above description into the Details fields for the activity "Enter Application". For the activity "Enter Application", what are the Inputs and Outputs?

A. Inputs: Membership Number Outputs: Application Membership Number

B. Inputs: Membership Number Outputs: Application Membership Number

C. Inputs: Membership Number Outputs: Application Membership Number Name Address

D. Inputs: Application Membership Number Name Address Outputs: Application Membership Number Name Address

E. Inputs: Application Membership Number Name Address Outputs: Application Membership Number Name Address

F. Inputs: Application Membership Number Name Address Outputs: Application Membership Number Name Address

G. Inputs: Application Membership Number Name Address Outputs: Application Membership Number Name Address

H. Inputs: Application Membership Number Name Address Outputs: Application Membership Number Name Address

Correct Answer: A

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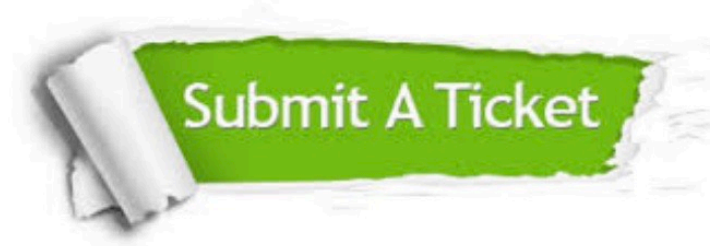Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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