



# 000-189<sup>Q&As</sup>

IBM Business Process Manager Express or Standard Edition V7.5.1,  
BPM Analysis

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**QUESTION 1**

A company needs to improve their hiring process and hired a BPM analyst to map the current state. What is the first thing the BPM analyst should do while constructing a discovery map? Identify the:

- A. Value-Add activities.
- B. sub processes within the hiring process.
- C. start and end points of the hiring process.
- D. activity where the maximum problems lie.

Correct Answer: C

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**QUESTION 2**

A company needs to improve their hiring process and hired a BPM analyst to map the current state. During the process discovery session, the team identifies that the process steps to review the "hiring" request is the same as the process steps to review a "promotion/pay rise" request. What should the BPM analyst use to map the activities needed for the review of the "hiring" request in Blueworks Live?

- A. a sub-process
- B. a different color
- C. a linked process
- D. a separate milestone

Correct Answer: C

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**QUESTION 3**

What is the correct sequential order for determining metrics?

- A. 1. Goals
- 2. Enabled Decisions and Decision Makers
- 3. Tracked Data and Key Performance Indicators (KPIs)
- 4. Scoreboards, Reports, and Service Level Agreements (SLAs)



B. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

C. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

D. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

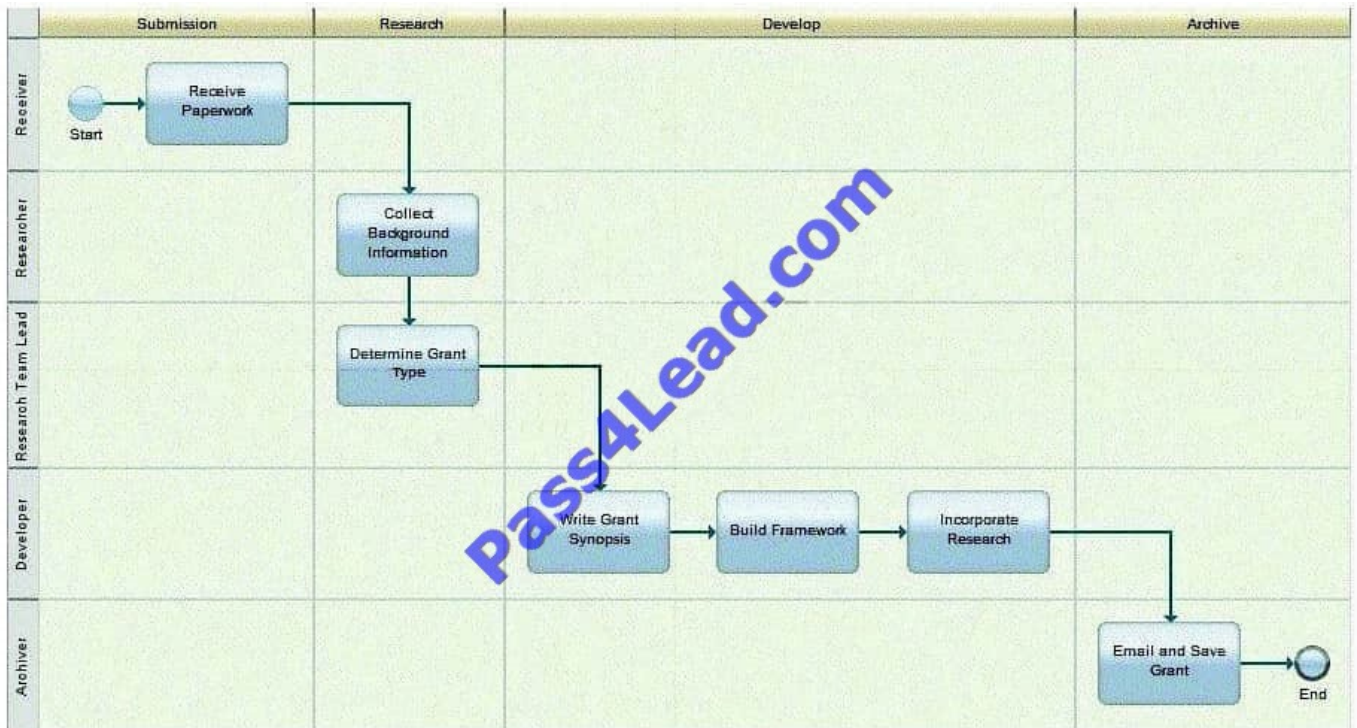
Tracked Data and Key Performance Indicators (KPIs)

Correct Answer: A

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#### QUESTION 4

A BPM analyst has built the following process diagram during a process discovery workshop:



Each activity noted above will have a separate Coach displayed in IBM Business Process Manager V7.5.1. How must the BPM analyst adjust the diagram to capture this requirement while adhering to best practices for proper process modeling granularity?

- A. Add a separate milestones for each activity in the Developer swimlane.
- B. Add a separate swimlane for each activity in the Developer swimlane.
- C. Color each activity with a different color to indicate separate Coaches.
- D. Combine the Developer's 3 activities into a single activity or subprocess.

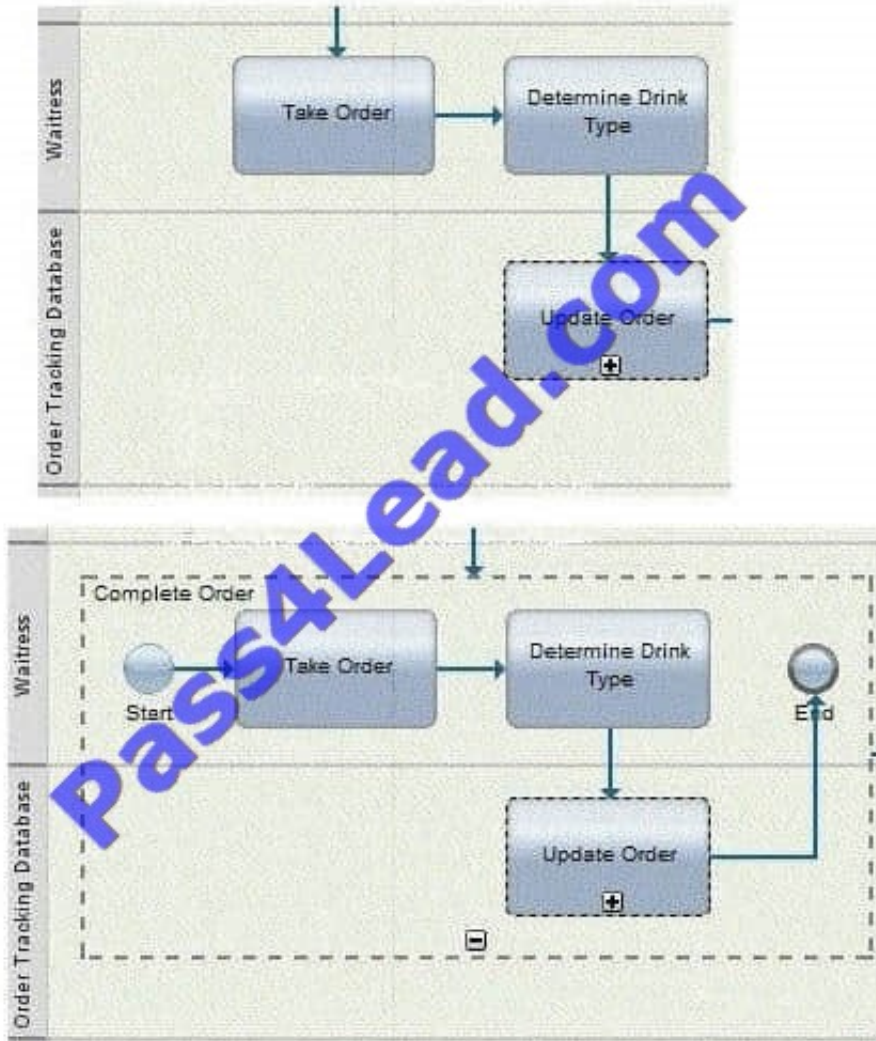
Correct Answer: D

### QUESTION 5

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents multiple roles working together that the BPM analyst reduced into a single sub-process without losing the intent or meaning of the process?



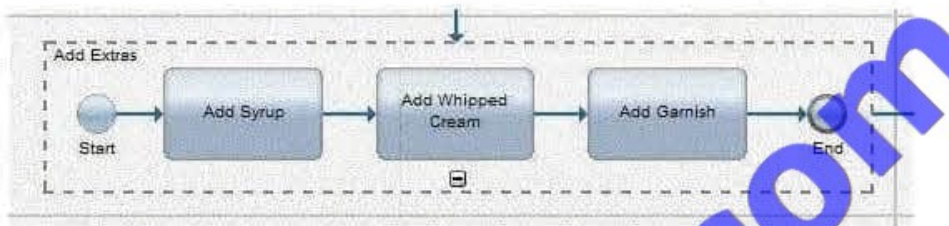
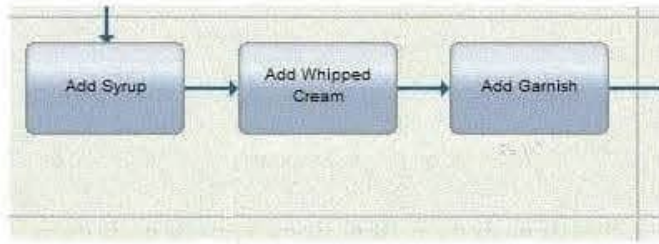
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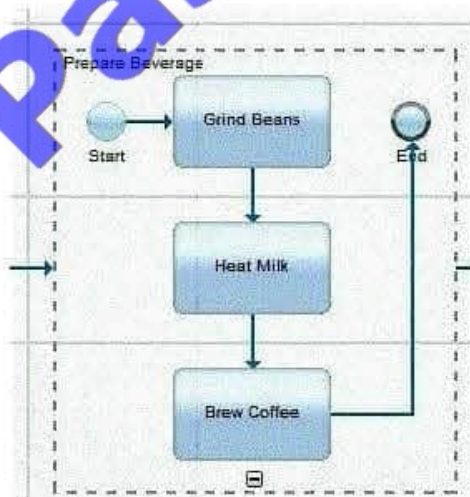
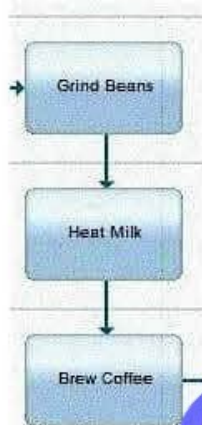




B.

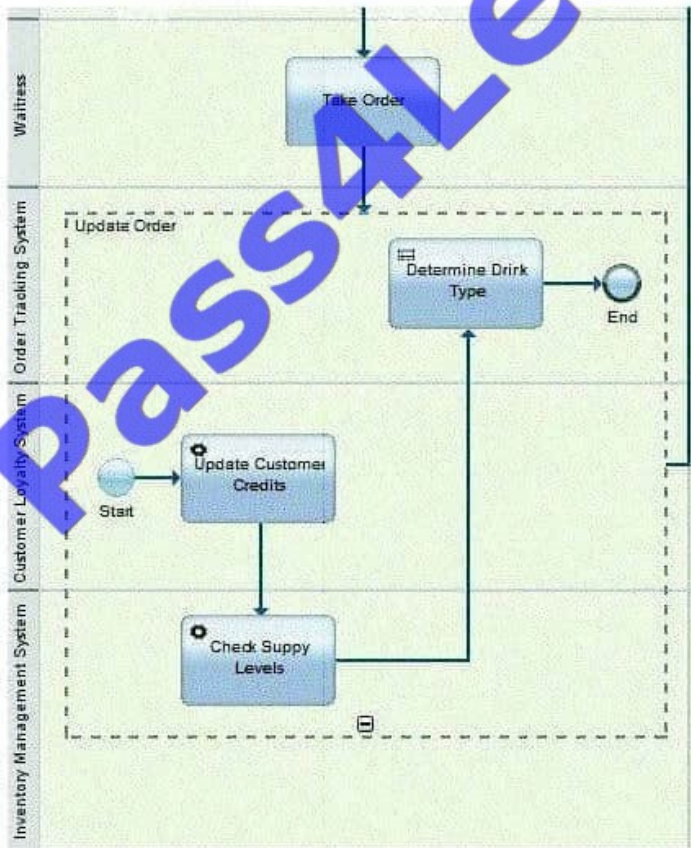
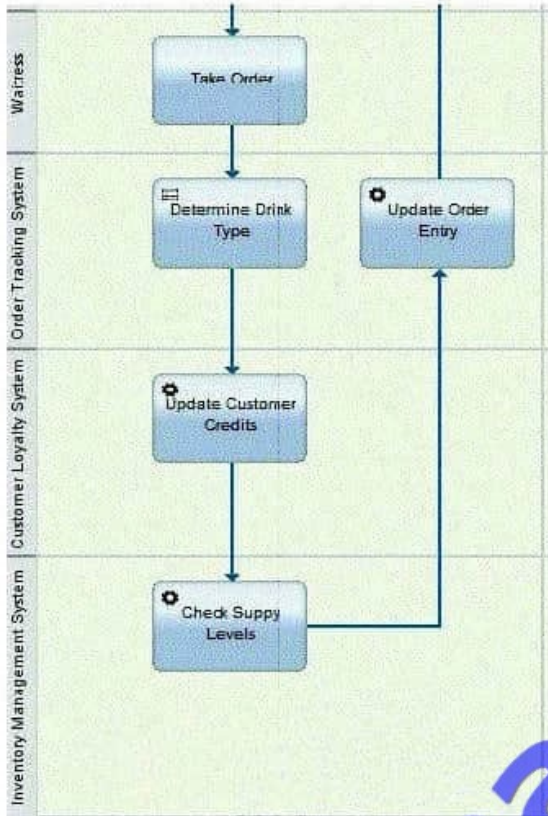


C.





C D.





A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: C

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