

132-S-900.7^{Q&As}

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QUESTION 1

Assuming a random call arrival rate, which traffic theory is used when blocked calls are rerouted and never return to the original group?

- A. Erlang A
- B. Erlang B
- C. Erlang D
- D. Centum Call Seconds (CCS)

Correct Answer: B

QUESTION 2

A customer deploys a private VoIP network to several small sites. They have a combination of Avaya IP softphone and Avaya IP phones. Bandwidth and latency are not of concern. A firewall is installed at the corporate office to protect corporate resources. What port(s) need to be opened in the firewall at the home office to allow the remote IP endpoints voice communications (audio paths) with MultiVantage?

A. TCP 1720

B. UDP 1719

C. UDP 1900-2100

D. UDP port range on IP Network Region form

Correct Answer: D

QUESTION 3

You outsource a call center that has more than 50 agents running IP Agent software. The router is performing Network Address Translation (NAT) on all private addresses in the call center to a public address of 207.89.3.8. Only one agent can log in because the media server assumes each additional login request from the same IP address is the same agent. Therefore, the current connection is dropped, and the new connection is established. What are two solutions for this problem? (Choose two.)

- A. Create a VPN between the routers
- B. Implement a one-to-one NAT scheme
- C. Implement a one-to-many NAT scheme
- D. Open ports 1719 and 1720 on the firewall

Correct Answer: AB



QUESTION 4

Your client\\'s department store business has 24 locations worldwide. Each location has its own communications switch and is included in a QSIG network. The stores have standardized on specific extension numbers representing departments. The client is considering moving to a single, distributed S87xx system but is concerned with the loss of dial plan functionalities. Which three common platform-wide issues must be addressed? (Choose three.)

- A. "0" local attendant access
- B. identical names-group members in use in all stores
- C. identical department extension numbers in use in all stores
- D. same announcement extension numbers in use in all stores

Correct Answer: ACD

QUESTION 5

Which two design considerations must be re-examined any time additional capacity is added to an Enterprise Survivable Server (ESS) strategy? (Choose two.)

- A. avoid fragmenting the system
- B. avoid overloading of network resources with excessive call traffic
- C. avoid locally sourced Music on Hold (MOH) and Voice Announcements over LAN (VAL)
- D. consider the number and type of trunks between ESS and Local Survivable Processor (LSP) locations

Correct Answer: AB

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