

1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

The lifecycle logic of the parent Business Object, when inherited by the child Business Object, _____.

- A. can be changed by creating a new state in the child Business Object
- B. can be changed by updating an existing state in the parent Business Object so that it only affects the relevant child Business Object
- C. can be changed by adding additional algorithms on the child Business Object to any of the states from the parent Business Object
- D. can be changed by deleting a state in the child Business Object
- E. cannot be changed

Correct Answer: C

QUESTION 2

How many Tenders can a Payment Event have?

- A. one Tender per Payment Event
- B. no Tenders for Payment Events, only Payment Segments
- C. no Tenders for Payment Events, only Payments
- D. one Tender for each account the payment is applied to
- E. one or more Tenders for each form of Payment submitted

Correct Answer: D

QUESTION 3

How are To Do Entries considered to be related to other To Do Entries on the Current To Do Zone?

- A. They reference at least one common drill key reference.
- B. They reference at least two common drill key references.
- C. They reference at least one common foreign key characteristic.
- D. They reference at least two common foreign key characteristics.
- E. The ID of one To Do Entry is populated in the characteristics of another To Do Entry.

Correct Answer: D

QUESTION 4

Which plug-in spot must be configured if an implementation does not want a Business Object to do a complete roll back if there is an error when executing state-specific business rules?

- A. Monitor Algorithm
- B. Entry Algorithm
- C. Transition Error
- D. Exit Algorithm
- E. There is no way to prevent a Business Object from doing a complete rolling back.

Correct Answer: A

QUESTION 5

Service Points are specific locations at a property where a customer receives service. Select the three main categories of service points. (Choose three.)

- A. Metered
- B. Metered - Interval
- C. Metered - Non-Interval
- D. Badged Item
- E. Unbadged Item

Correct Answer: ACE

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