1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

A. Customer Class

B. Debt Class

C. Collection Class

D. Collection Class Control

E. Collection Process Template

Correct Answer: B

QUESTION 2

Which entity or entities can specify Eligibility Criteria Groups?

A. Order

B. Campaign

C. Package

D. Campaign and Package

E. Order, Campaign, and Package

Correct Answer: A

QUESTION 3

Which four are the valid types of Characteristic Types? (Choose four.)

A. Predefined Value

B. Ad hoc Value

C. Lookup Value

D. Foreign Key Value

E. File Location

Correct Answer: ABDE

QUESTION 4

Which three options correctly describe what the To Do Type controls? (Choose three.)

A. the To Do list on which the entry appears

B. the roles to which an entry may be assigned

C. the algorithms used to perform To Do-specific business rules

D. the Users that can be assigned to a To Do Entry

E. defining Control Central Alerts

Correct Answer: ABD

QUESTION 5

How many bill segment-related financial transactions do pay plans have?

A. one

B. depends on the number of bills that will contain the customer\\'s pay plan commitments

C. depends on the number of payments that is part of the pay plan

D. none

E. unlimited

Correct Answer: B

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