

1Z0-996-20^{Q&As}

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

How many devices can be installed at a service point at an instance in time?

- A. exactly one device
- B. up to three devices
- C. one for each service type
- D. one for each measuring component

Correct Answer: A

Reference: https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf

QUESTION 2

Which three statements are true about the different types of measuring components? (Choose three.)

- A. Seconds-per-interval (SPI) is one of the attributes of scalar measuring components.
- B. Only physical measuring components reference a device configuration.
- C. The terms register and channel are synonyms for measuring component.
- D. The measuring component types are physical, standalone, scratchpad, and TOU.
- E. Scalar measuring components contain a single measurement for an arbitrary period of time.

Correct Answer: CDE

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf (36)

QUESTION 3

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

QUESTION 4

Which option correctly describes the high-level process from loading measurements through calculating usage?

A. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Update Initial Measurements

B. 1. Load Initial Measurements

2.

Verify, evaluate, and enter Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

C. 1. Load Initial Measurements

2.

Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

Correct Answer: B

QUESTION 5

Which three statements are true in relation to a Payment Arrangement Request? (Choose three.)

- A. examines the Account's eligibility for Payment Arrangement
- B. ensures creation of either Pay Plan or Payment Arrangement
- C. creates the Payment Arrangement Service Agreement
- D. calculates delinquent amount for Service Agreements eligible for Payment Arrangement
- E. determines if the Payment Arrangement Request requires approval

Correct Answer: ACE

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