1Z0-996-21 Q&As

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type - Post-Bill Completion

C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class

- Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion

D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D

QUESTION 2

Approval Profiles control which aspects of an Adjustment?

A. whether current and/or payoff balance are affected by the adjustment

B. control how adjustments are approved

C. if an adjustment requires approval before it\\'s frozen

D. information defaulted on an Adjustment

E. whether the adjustment should appear on the customer\\'s next bill

Correct Answer: A

Reference: https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf

QUESTION 3

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer\\'s initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

A. billing usage rules

B. the model number

C. the device\\'s date of manufacturer

D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

QUESTION 4

Which three statements are true about usage subscriptions? (Choose three.)

A. A usage subscription can have either parent or child service points.

B. A usage subscription can be configured to include only a portion of a service point usage.

C. A usage subscription can have many service points.

D. Usage subscriptions are always related to an account.

E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

QUESTION 5

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

A. by adding the VEE Group to the Device Configuration Type

B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type

C. by adding the VEE Group to the Device Type

D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B