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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

- A. changes in Rate Schedule and Bill Factor
- B. changes in Rate Version Calculation Group and Bill Factor
- C. change in Bill Factor
- D. change in Rate Version Calculation Group
- E. change in Rate Schedule

Correct Answer: A

QUESTION 2

What contains the details of how a bill was calculated and how it will be printed on a bill?

- A. Calculation Rules
- B. Rate Schedule
- C. Service Agreement
- D. Bill Segments
- E. Bill

Correct Answer: D

Reference: https://docs.oracle.com/cd/E73180_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter% 20Charges.pdf

QUESTION 3

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

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QUESTION 4

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type Bill Segment Create
- D. Adjustment Type Generate
- E. Bill Segment Type Bill Segment FT Creation

Correct Answer: AE

QUESTION 5

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

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