

# 1Z0-996-21<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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**QUESTION 1**

Which two are "Are SP and Device Ready?" state algorithms for Enable Service? (Choose two.)

- A. Customer Device Compatibility Check
- B. Create Service Point
- C. Check for Measurement
- D. Create Usage Subscription
- E. Start Service Agreement

Correct Answer: AC

Reference: [https://docs.oracle.com/cd/E63094\\_01/PDF/SGG\\_SOM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf)

(17 and 21)

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**QUESTION 2**

For a customer to receive a Subscription communication, what must they have?

- A. an active address contact preference
- B. an active address type preference
- C. an active person contact preference
- D. an active account contact preference

Correct Answer: D

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**QUESTION 3**

Your client has installed scalar devices to measure the solar energy generated (Export) and the energy received (Import) from the National Grid. This data is stored in separate measuring components (registers).

The validation rules are generally the same for both measuring components, but there is one exception. The Negative Consumption check applies only to energy received (import). Which two are possible configurations resulting in the Negative Consumption rule being checked for energy received (import) only? (Choose two.)

- A. Modify the base VEE rule.
- B. Remove the Negative Consumption check from the VEE group.
- C. Create two different VEE groups.
- D. Use Eligibility Criteria.

E. Use the Skip Flag in the VEE rule.

Correct Answer: CD

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#### QUESTION 4

Your customer's initial measurement data (IMD) has been imported and can be viewed through the Measuring Component portal, but is not in the "Final" measurement status.

What can you assume that the IMD has passed?

- A. Critical Validation
- B. Multiplier Check Validation
- C. Sum Check Validation
- D. Critical Validation, High/Low Check Validation, and Sum Check Validation
- E. High/Low Check Validation

Correct Answer: B

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#### QUESTION 5

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf)

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