

# 1Z0-996-22<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2022 Implementation Professional

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# **QUESTION 1**

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

#### **QUESTION 2**

Which describes derived values and their relationship with Final Measurements?

- A. Final Measurements can have multiple derived values, which represent other values for the same Final Measurement Date/Time.
- B. Derived values can have multiple Final Measurements, which represent other values for the same Initial Measurement Date/Time.
- C. Final Measurements can have one derived value, which represents an alternative for the same Final Measurement Date/Time.
- D. Final Measurements can have one derived value, which represents the Initial Measurement for the same Final Measurement Date/Time.

Correct Answer: D

# **QUESTION 3**

As part of the service order processing, the algorithm D1-CNSPINSDV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

- A. Device
- B. Device Configuration
- C. Smart Meter Command
- D. Service Point

Correct Answer: D



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Reference: https://docs.oracle.com/cd/E63094\_01/PDF/SGG\_SOM\_Configuration\_Guide\_v2\_1\_0\_3.pdf (18)

# **QUESTION 4**

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- **B.** Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733\_01/pdf/E18368\_V1\_01.pdf

#### **QUESTION 5**

When a service agreement is created, it is based on a template called the Service Agreement Type (SA Type) and values may be defaulted from a Start Option. Which three attributes can get defaulted from a Start Option? (Choose three.)

- A. Terms and Conditions
- B. Service to be billed
- C. Contract Quantities
- D. CIS Division
- E. Rate

Correct Answer: ABC

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