

# 220-1101<sup>Q&As</sup>

CompTIA A+ Certification Exam: Core 1

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### QUESTION 1

A company has a dot matrix printer that uses carbon paper. The company reports that the first page is printing too light, although the following pages are still legible. Which of the following MOST likely needs to be fixed?

- A. The print drum is worn and loose causing the printing to be light in places
- B. The ribbon is low on ink or missing and must be replaced to get proper output
- C. The heating element has failed, and a new one needs to be installed for proper transfer
- D. The wrong type of filament is loaded, preventing it from sticking correctly
- E. The fuser assembly is not calibrated properly, causing it to impact the paper too hard

Correct Answer: B

Dot Matrix printers do not use heat, they use a pin striking an inked ribbon (for the first copy, the subsequent copies are handled by the carbon paper) The ribbon is low on ink or missing and must be replaced to get proper output in a dot matrix printer that uses carbon paper. References: CompTIA A+ Certification guide, Exam 220-1001, Page 361

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### QUESTION 2

A user is unable to connect a mobile phone while in a car. However, a second mobile Device is able To connect in The same car, WHICH of the Following settings should the user check on the first phone?

- A. Wi-Fi
- B. Hotspot
- C. Bluetooth
- D. Location

Correct Answer: C

To connect a mobile phone to a car, you need to pair them using Bluetooth, which is a wireless technology that allows secure local networks between devices<sup>1</sup>. If one phone can connect to the car but another cannot, it means that the first phone has Bluetooth enabled and paired with the car, while the second phone does not. Therefore, the user should check the Bluetooth settings on the second phone and make sure it is turned on and discoverable

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### QUESTION 3

All static IP addresses are assigned from a central location. Which of the following is the BEST method for a technician to use to assign static IP addresses while keeping an automatic record of the addresses that have already been assigned?

- A. Set up a DHCP pool for the entire subnet and exclusions for each static IP address that is needed.
- B. Create a spreadsheet and record each IP address and the device to which it is assigned.

- C. Set up DHCP reservations for all static IP addresses that need to be assigned.
- D. Create a separate subnet for each device type on the network that needs an IP address.

Correct Answer: C

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#### QUESTION 4

A user is connected to a docking station with an optical drive and is trying to back up personal files to removable media, but is encountering write errors. Which of the following is MOST likely cause of the errors?

- A. The disk has already been finalized
- B. The files are encrypted
- C. There is a corrupt file on the hard drive
- D. The files are not compatible with the type of disk used

Correct Answer: A

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#### QUESTION 5

A user reports being unable to browse the internet. A technician believes the cause of the issue is related to DNS. Which of the following should the technician perform NEXT?

- A. Test the theory attempting to browse to a website known IP address.
- B. Implement preventive measures by manually assigning a DNS server to the PC.
- C. Identify the problem by running the command ipconfig / flushdns.
- D. Document the finding in the organization local knowledge base.

Correct Answer: A

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