

# 220-802<sup>Q&As</sup>

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**QUESTION 1**

When securing a new wireless router, which of the following should be changed FIRST?

- A. Default SSID
- B. Radio power levels
- C. Default password
- D. DHCP settings

Correct Answer: C

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**QUESTION 2**

When scheduling a backup for preventative maintenance, which of the following would ensure all data was captured?

- A. Differential
- B. Full
- C. Incremental
- D. Daily

Correct Answer: B

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**QUESTION 3**

When comparing an ATX 20-pin power cable to an ATX 24-pin power cable, which of the following voltage values is found on the four extra pins?

- A. +3.3v, +5v, and two grounds
- B. +3.3v, +5v, +12v, and ground
- C. +3.3v, -5v, +12v, and ground
- D. +5v, -5v, +12v, and ground

Correct Answer: B

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**QUESTION 4**

A user has not received any new emails on their smartphone in the last two days. The user is able to access the Internet without any problems. Which of the following should the user do FIRST?

- A. Restart the smartphone

- B. Reconfigure the smartphone email account
- C. Resynchronize the smart phone
- D. Update the operating system

Correct Answer: A

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**QUESTION 5**

A user has a nonfunctional computer that has two hard drives. The user needs to retrieve information from one of the drives. Which of the following would be used?

- A. Reformat bad hard drives
- B. External enclosure
- C. Reformat all hard drives
- D. CHKDSK along with DEFRAG utility

Correct Answer: B

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