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QUESTION 1

A computer starts to boot then quickly shuts down. Which of the following should the technician use to troubleshoot this issue?

- A. Toner probe
- B. Power supply tester
- C. Loopback plugs
- D. Events logs

Correct Answer: B

QUESTION 2

A user has a computer with a 100GB IDE hard drive formatted as a single FAT32 partition. This drive is only used to store data. The user adds a second 100GB hard drive and wants to mirror the two drives. When the user goes to disk management there is no option to mirror the drives.

Which of the following will resolve this issue?

- A. Convert the partition to NTFS.
- B. Change the partition to be an extended partition.
- C. Convert both drives to a dynamic disk.
- D. Change the partition to be the active partition.

Correct Answer: C

QUESTION 3

Which of the following is a required component of a virtual environment?

- A. KVM
- B. Storage area network
- C. VLAN
- D. Hypervisor

Correct Answer: D

QUESTION 4

Which of the following scenarios BEST defines phishing?

- A. A user receives an email from a friend to download a picture but the file format ends in .exe.
- B. A user receives a pop-up message about a virus from a company that states that if they buy this product it will remove the virus.
- C. A user receives a message about unwanted activity from their antivirus asking to remove the suspect file.
- D. A user receives an email from a person in another country with a story as to why they need help with a financial arrangement.

Correct Answer: D

QUESTION 5

Which of the following features would MOST likely be associated with a tablet mobile device? (Select TWO).

- A. DVD players
- B. Separate input devices required
- C. Field serviceable parts
- D. Solid state drives
- E. Removable drives
- F. Multitouch

Correct Answer: DF

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