

# 3002<sup>Q&As</sup>

Avaya IP Office™ Platform Configuration and Maintenance Exam

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**QUESTION 1**

Which three statements are requirements for installation of IP Office Server Edition on an Avaya Supplied server? (Choose three.)

- A. Install it from either DVD ISO or from USB using the included Anaconda Installer.
- B. Set the Ignition process to Server mode.
- C. Edit the password, and configure the customer network settings and the basic Linux environment.
- D. Use the Initial Configuration Utility to set up detailed Mid-Market Server operation.
- E. Install Internet Explorer.

Correct Answer: ABD

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**QUESTION 2**

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. Compromised ACD routes
- B. Oversubscribed VMPro ports
- C. Oversubscribed VoiceMail storage
- D. tromboned calls

Correct Answer: A

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**QUESTION 3**

The IP Office can monitor the QoS between Avaya IP Phones and from IP Phone to IP Office.

Which two actions must complete to see QoS results? (Choose two.)

- A. "Enable RTCP Monitoring" must be checked.
- B. Use DebugView to see latency, jitter and delay.
- C. "Enable Metric" must be selected in the Line form.
- D. Look at lines or extensions in SSA.
- E. Use Monitor to capture phone-call data, with filters on quality and protocol.

Correct Answer: AB

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**QUESTION 4**

Which two values affect the size of a ContactStore server? (Choose two.)

- A. The number of recordings
- B. The number of voicemail channels
- C. The number of incoming lines
- D. The number of hunt groups
- E. The number of concurrent users for search and replay function

Correct Answer: AE

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**QUESTION 5**

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

- A. IP Office Server Edition is a software-based solution.
- B. IP Office Server Edition requires a primary and secondary server.
- C. IP Office Server Edition can be upgraded to the Select version.
- D. IP Office Server Edition Non-Select can be expanded to support 2000 users.
- E. IP Office Server Edition must have at least one expansion system to support SIP trunks.

Correct Answer: BCD

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