

# 3102.1<sup>Q&As</sup>

Avaya Aura® Session Manager and System Manager Implementation and Maintenance Exam

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#### **QUESTION 1**

R has started importing a file containing many user records. What will SMGR do if it encounters a record it cannot import?

A. It will abort the operation and roll back any successfully imported records from the import file.

B. Whether SMGR will abort and rollback the operation or continue processing records is entirely configurable.

C. Whether SMGR will abort or continue processing records is entirely configurable; but you cannot rollback successfully imported users.

D. It will continue processing the rest of the import file and collate the failures into a single XML document that can be retrieved following the import.

Correct Answer: B

#### **QUESTION 2**

While reviewing the session Manager logs, you notice a log entry that describes that state of an entity "down". Later, you check the logs and notice another log entry that reports the same entity is "partially up".

Which troubleshooting procedure will help you to isolate and identify the Entity problem?

A. Run traceSM to capture SIP INVITE message from the entity to determine if there is a display in the network.

B. Run SIP monitoring diagnostics along with ICMP ping to the Entity to verify its connectivity.

C. Run traceSM100 to capture SIP MONITOR message from the entity to determine if there is a delay in the network.

D. Run SIP Entity Performance on the Entity to determine id SIP OPTIONS messages are being blocked on the network.

Correct Answer: A

#### **QUESTION 3**

Session Manager has a routing policy that routes calls made to any number beginning with \\'100\\' to SIP Entity X. However, \\'sip.-1001avaya.com\\' is the SIP communication profile address of user Y. User Y is not currently registered (signed in) with Session Manager.

What will happen if Session Manager receives a call addressed to \\'sip.-1001avaya.com\\' and why?

A. It depends on the time ranges of the policy. If the call is placed inside a defined time range for the policy, the call will be routed to destination X. If not, then Session Manager will attempt to route the call to user Y. Since Y is not registered, the call will timeout, and the call will fail.



B. Since user Y is not currently registered, the call will be handled by the routing policy. If the call is placed during a time range specified by the policy, then the call will be routed to destination X. If not, then the call will fail.

C. Since the destination URI matches a communication profile SIP handle, Session Manager will not use the routing policy in handling the call. The call will fail since user Y is not currently registered.

D. Since the destination URI matches a routing policy dial pattern, Session Manager will give no consideration to the user Y registration status. If the call is made during a time range for the policy, the policy will be applied and the can will be routed to destination X. If not, then the original URI of \\sip.-1001avaya.com\\' will be used as the destination to which Session Manager will route the call.

Correct Answer: C

#### **QUESTION 4**

A known and trusted SIP Entity is anticipated to deliver a higher than normal number of SIP messages to session Manager. Two techniques can be applied to prevent the SIP Firewall dropping or blocking from this trusted SIP Entity. Which techniques will prevent the SIP Firewall dropping or blocking packets from this trusted SIP Entity? (Choose two.)

- A. Configure the SIP Entity to point to Session Manager\\'s Eth3 NIC.
- B. Configure the SIP Firewall Fast Track group to include the SIP Entity.
- C. Add details of the SIP Entity to the White List.
- D. Increase the Threshold packet count for the SIP Entity.

Correct Answer: CD

#### **QUESTION 5**

An IMS type feature server has been installed by another administrator team. They have also configured session manager to route all incoming calls for a user to be routed to the new feature server. It appears from running traces and capturing network traffic that Session does indeed route the User\\'s incoming calls to the feature server, but that the feature server does not appear to take any action besides returning the request back to Session Manager.

Which field may be incorrectly configured?

- A. Application Handle
- B. Entity Link port
- C. Originating Application Sequence
- D. Terminating Application Sequence

Correct Answer: A



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