37820X^{Q&As}

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QUESTION 1

Web Traveling.com is using Outlook with an Exchange server. You have proposed that the customer use

the Outlook plug-In.

What does this plug-In do for the users at Web Travellng.com?

A. It adds Avaya IX Workplace Client functionality to the Outlook window.

B. It adds Outlook access to the Avaya IX Workplace Client for IP Office.

C. it adds Outlook access to the one-X Portal desktop.

D. it adds a subset of one-X Portal functionality to the Outlook window.

Correct Answer: C

QUESTION 2

You are helping a customer learn about Avaya Contact Center Select (ACCS). They want to know about server requirements for an ACCS with Business Continuity. Which two statements describe the server configurations for IP Office and ACC with Business Continuity?

A. If the ACCS is using a hardware appliance the IP Office can be virtualized.

B. IP Office and ACCS can be virtualized only using the same VMware host server.

C. If the ACCS is using a hardware appliance the IP Office must be using a hardware appliance.

D. IP Office and ACCS can be virtualized only using separate VMware host servers.

Correct Answer: A

QUESTION 3

Refer to the Scenario: IT-FAC.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
Sales representatives and manager – 6 telephones
General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

With their new IP OfficeTM, you decide to propose twinning to the mobile users. To twin external calls from the IP Office to these mobile users, on-premise or off-premise, requires two trunks; incoming and outgoing. To support 10 simultaneous calls requires 20 trunks. In addition to the number of trunks required to extend calls, what other design issue must be considered?

A. The incoming and outgoing trunk must be digital.

B. The Incoming trunk can be analog or digital and the outgoing trunk must be digital.

C. The incoming and outgoing trunk can be analog or digital.

D. The incoming trunk must be digital and the outgoing can be analog or digital.

Correct Answer: D

QUESTION 4

With the Avaya IX\\'" Workplace Client, what is required to provide point-to-point audio and video calls?

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A. One user with Office Worker licence, one user with Power User licence

B. Two users with Avaya Equinox?Meetings Online virtual meeting rooms

C. Two users with Avaya Equinox?Conferencing host licences

D. Two users with Power User licences

Correct Answer: B

QUESTION 5

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You plan to recommend that IT-FAC use the geo-presence feature to keep track of their security and

maintenance personnel.

Which application and deployment option will provide this functionality?

A. Avaya Communicator using iOS or Android smartphones

B. one-X Mobile Preferred using iOS or Android smartphones

C. Scopia Mobile using iOS or Android smartphones

D. one-X Mobile Preferred using Windows smartphones

Correct Answer: B

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