

37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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QUESTION 1

Which license is only available In a CapEx model?

- A. ASBCE
- B. AWFOS
- C. Analog user
- D. Digital user

Correct Answer: C

QUESTION 2

You are speaking with a customer who has a large multi-site enterprise, and limited IT staff to support a new communications system. They like the idea of housing the primary call control in a reliable data center, but do not have such an environment. In their business today. Local survivability is critical as reliable communications is a core function of their business. Based on these factors, which IP Office™ deployment model would meet the customer requirements?

- A. Private Cloud
- B. Public Cloud
- C. Hybrid Cloud
- D. On-Premise

Correct Answer: A

QUESTION 3

Your customer wants to edit the standard reports.

In addition to the Basic Avaya Call Reporting license, what is required to allow your customer to change some of the 50 standard reports?

- A. Recording Library
- B. Agent Dashboards
- C. Realtime
- D. Custom reports

Correct Answer: B

QUESTION 4

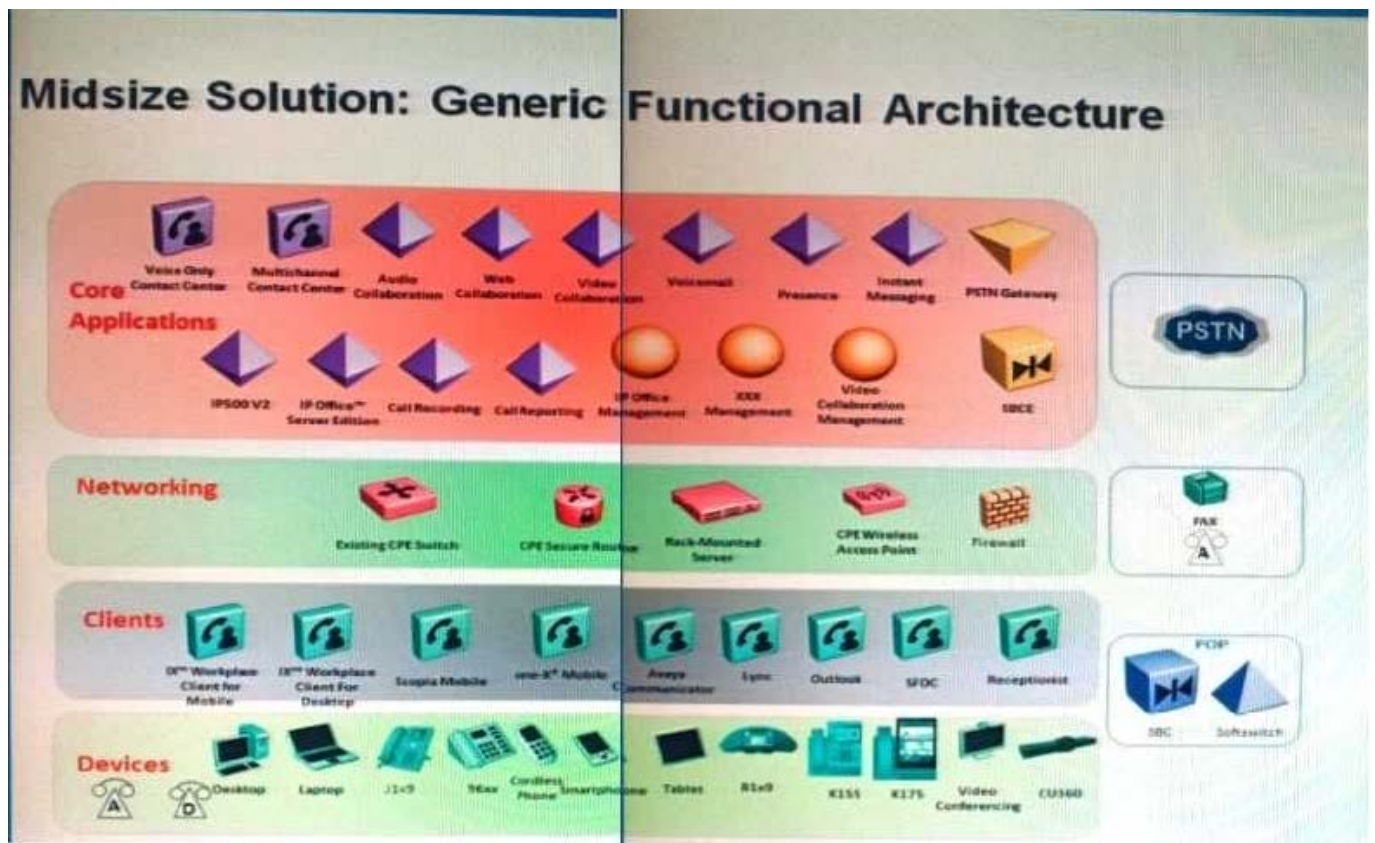
Which agent application uses the Communication Control Toolkit (CCT) function in Avaya Contact Center Select (ACCS)?

- A. one-X Agent
- B. Avaya Communicator
- C. Avaya Agent Desktop
- D. Agent Desktop Display

Correct Answer: B

QUESTION 5

Refer to the exhibit.



You have just finished your discovery conversation with a multi-location, midsize customer. What would you do to use the generic functional UCandC architecture shown in the exhibit?

- A. Create a version of this diagram for each location.
- B. Add the specific product names existing for components in your solution.

C. Cross out functionality not requested by the customer.

D. Add In quantities for each of the components in your solution.

Correct Answer: C

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