

# 500-450<sup>Q&As</sup>

Implementing and Supporting Cisco Unified Contact Center Enterprise  
(UCCEIS)

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**QUESTION 1**

Which variable does the Cisco CVP use to return information about problems encountered while running a script?

- A. user.microapp.input\_type
- B. user.microapp.server\_info
- C. user.microapp.FromExtVXML
- D. user.microapp.error\_code

Correct Answer: D

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**QUESTION 2**

Which tool is available to expand the size of Cisco Unified ICM databases?

- A. Microsoft SQL Studio
- B. DBExpand
- C. database sizing utility
- D. ICMDBA

Correct Answer: D

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**QUESTION 3**

Which option describes how many reason codes you can assign across all teams using Cisco Finesse?

- A. 50 sign-out reason codes and 50 not ready reason codes for a total of 100.
- B. A total of 100 sign-out reason codes and not ready reason codes.
- C. There is no limit. You can assign as many reason codes as you like.
- D. 100 sign-out reason codes and 100 not ready reason codes for a total of 200.

Correct Answer: D

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**QUESTION 4**

Which option lists what the Security Wizard configures with Cisco UCCE?

- A. Windows Firewall and IPsec configuration
- B. VPN configuration and IPsec configuration
- C. Windows Firewall and SQL hardening
- D. IPsec configuration and anti-virus exception

Correct Answer: C

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#### **QUESTION 5**

Which option lists the settings in the registry to enable IPsec logging with Cisco Unified ICM?

- A. Add Key = IPsec; DWORD Value = Enable\_Logging; DWORD Value = 0
- B. Add Key = Oakley; DWORD Value = EnableLogging; DWORD Value = 1
- C. Add Key = Security; DWORD Value = Enable-Logging; DWORD Value = 1
- D. Add Key = Oak; DWORD Value = EnableLog; DWORD Value = 1

Correct Answer: B

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