6211^{Q&As}

Avaya Aura Contact Center Multimedia Implementation Exam

Pass Avaya 6211 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass2lead.com/6211.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

![Pass2Lead](https://Pass2Lead.com)
QUESTION 1

Multimedia skillsets must be defined in the Contact Center Manager Administration (CCMA) for multimedia routing to occur. Which multimedia prefix is used for the Web Communications skillset?

A. WC_

B. VI_

C. PO_

D. SM_

Correct Answer: D

QUESTION 2

Which component manages the states of contacts, agents, terminals, and addresses used for assigning contacts?

A. CCT Client Applications

B. Contact Management Framework (CMF)

C. CCT API

D. SIP Connector

Correct Answer: B

QUESTION 3

A customer with Contact Center Multimedia (CCMM) needs to create, modify, and monitor outbound campaigns. Which CCMM tool, accessed from the Contact Center Manager Administration (CCMA) application, provides this functionality?

A. the Outbound Campaign Management Tool

B. the CCMA

C. the Multimedia Contact Manager

D. the E-mail Manager

Correct Answer: A

![Pass2Lead](https://Pass2Lead.com)
QUESTION 4

Where is the administration of outbound campaigns and management of dialing lists performed?

A. Contact Center Multimedia Server

B. Avaya Aura® Contact Center

C. Avaya Proactive Outreach Manager

D. Avaya Aura® Media Server

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/100172957

QUESTION 5

You want to perform a backup of the Contact Center database. Which tool do you use to perform the backup?

A. Database Maintenance utility

B. RefClient

C. High Availability

D. Data export utility

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/100141967#:~:text=Backup%
20informationandtext=You%20can%20use%20the%20Database,and%20Contact%20Center%20Multimedia
%20servers