640-461 Q&As

Introducing Cisco Voice and Unified Communications Administration v8.0

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QUESTION 1

Which choice reduces the call quality?

A. high bitrate

B. low bitrate

C. number of endpoints (phones)

D. CPU usage

Correct Answer: B

QUESTION 2

In which two locations can an end user configure their Call Forward All settings? (Choose two.)

A. Cisco Unified Serviceability

B. Cisco Unified Communications Manager User Options Interface

C. Directly on the Cisco Unified IP phone

D. Cisco Unified Communications Manager Administration

E. Cisco Unified User Serviceability

Correct Answer: BC

Explanation: Cisco Unified Serviceability, a web-based troubleshooting tool. Cisco unified communication manager administration comprise all the features.

Link: http://www.cisco.com/en/US/docs/telepresence/cucm_cts/cucm_cts_admin_book/guide/cucm_cts_admin_phonefeat.html

QUESTION 3

How can an administrator determine which codec is being used between two endpoints while a call is in progress?

A. Run the codec trace in Cisco Unified Communication Manager.

B. Use Cisco Unified Serviceability network trace.

C. Can only be seen in Cisco SDI traces.

D. Can only be seen in a sniffer trace.

E. Press the ? button twice on one of the IP phones.

Correct Answer: E

pressing the button (?) twice in quick succession during an active call. The display shows you receive and transmit statistics for the call Link: http://docwiki.cisco.com/wiki/Cisco_Unified_Communications_--_One-Way_Audio

QUESTION 4

Which two choices are Cisco gateway control protocols? (Choose two.)

A. H.323

B. TCP/IP

C. IETF

D. SIP

E. RTFMP

F. UDP

Correct Answer: AD

QUESTION 5

Which two layers are Cisco Unified Communications component layers? (Choose two.)

A. infrastructure layer

B. data link layer

C. network layer

D. endpoints layer

E. transport layer

Correct Answer: AD

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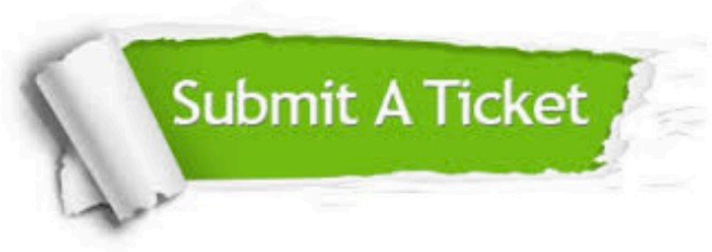

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