642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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QUESTION 1

Refer to the exhibit.

An intercluster call was placed from extension 2001 to 3001. The SDI trace from the calling cluster. Which RTP port was used by the calling phone?
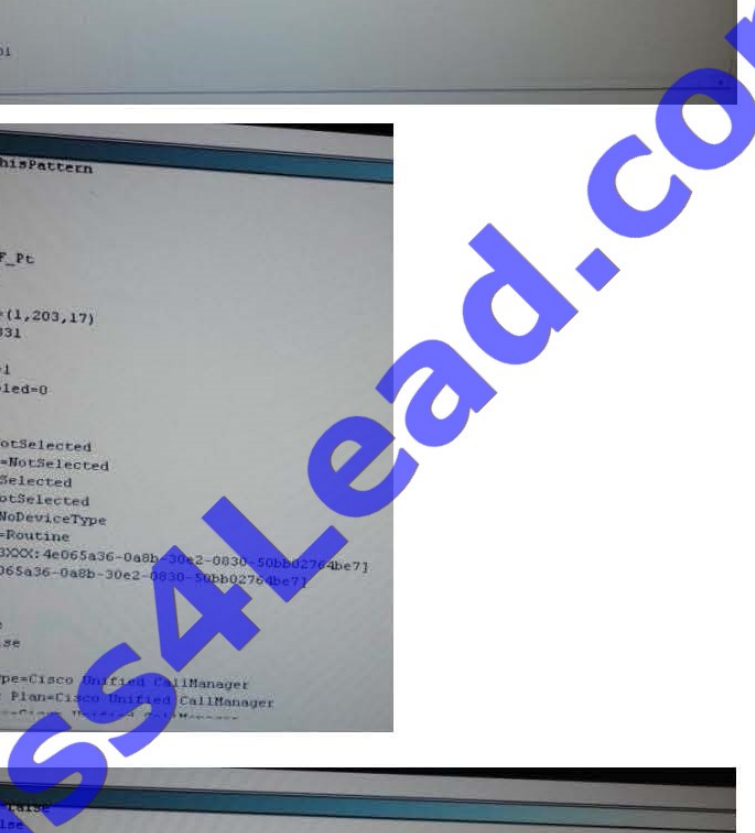
```
CCM Trace
filteredPartitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt)|1,100,49,1.127127^10.1.110.19^SEP002
1A086BF06
12:33:41.182 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=3001|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.182 |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.sstype=[16777331], TPcount=[0],
DAMR.NotifyCount=[1], DaRes.NotifyCount=[0]|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.182 |Digit analysis: match(pi="2", fqcn="+4989531212001", cn="2001",plv="5",
pss="SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt",
TodFilteredPss="SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt",
dd="3001",dac="0")|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |Digit analysis: analysis results|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 ||PretransformCallingPartyNumber=2001
|CallingPartyNumber=2001
|DialingPartition=SAF_Pt
|DialingPattern=3XXX
|FullyQualifiedCalledPartyNumber=3001
|DialingPatternRegularExpression=(3[0-9][0-9][0-9])
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(1,203,17)
|PretransformDigitString=3001
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=3001
|CollectedDigits=3001
|UnconsumedDigits=
|TagsList=SUBSCRIBER
|PositionalMatchList=3001
|VoiceMailbox=
```

```
CCM Trace
|RouteBlockFlag=RouteThisPattern
|RouteBlockCause=1
|AlertingName=
|UnicodeDisplayName=
|DisplayNameLocale=1
|InterceptPartition=SAF_Pt
|InterceptPattern=3XXX
|InterceptWhere=
|InterceptSdlProcessId=(1,203,17)
|InterceptSsType=16777331
|InterceptSsKey=0
|InterceptSsNotifyType=1
|OverlapSendingFlagEnabled=0
|WithTags=
|WithValues=
|CallingPartyNumberPi=NotSelected
|ConnectedPartyNumberPi=NotSelected
|CallingPartyNamePi=NotSelected
|ConnectedPartyNamePi=NotSelected
|CallManagerDeviceType=NoDeviceType
|PatternPrecedenceLevel=Routine
|CallableEndPointName=[3XXX:4e065a36-0a8b-30e2-0830-50bb02764be7]
|PatternNodeId=[3XXX:4e065a36-0a8b-30e2-0830-50bb02764be7]
|AARNeighborhood=[]
|AARDestinationMask=[]
|AARKeepCallHistory=true
|AARVoiceMailEnabled=false
|NetworkLocation=OnNet
|Calling Party Number Type=Cisco Unified CallManager
|Calling Party Numbering Plan=Cisco Unified CallManager
```

```
CCM Trace
|AllowDeviceOverride=false
|AlternateMatches= Information Not Available
|TranslationPatternDetails= Information Not Available
|ResourcePriorityNamespace=
|PatternRouteClass=RouteClassDefault|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |SMDMSharedData::findAliasRegInfo - AliasName = 3XXX:4e065a36-0a8b-30e2-0830-50bb02764be7 not in
AliasInfo hashmap|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |DeviceManager::star_DmPidReq - RequestedName=3XXX:4e065a36-0a8b-30e2-0830-50bb02764be7
LookupName=3XXX:4e065a36-0a8b-30e2-0830-50bb02764be7|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |SMDMSharedData:findRemoteDeviceAny - Key=3XXX:4e065a36-0a8b-30e2-0830-50bb02764be7 not in
RemoteDeviceInfo hashmap|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |Digit analysis: wait_DmPidErr: dialingPartition=[SAF_Pt] dialingPattern=[3XXX] dialingWhere=[],
PID=(0,0,0)|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |processCCMFeatureData: operationIeIdd=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |findUnfiredInterceptOnPattern numOfPatterns = 1|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.183 |LineControl - restert0_CcProceedReq updated precedence of CI=23093162 to
5|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.186 |LineCdpc(201): -dispatchToAllDevices-, sigName=CcProceedReq,
device=SEP0021A086BF06|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |StationCdpc:    CcProceedReq - unicodeConnectedUnicodeDisplayName=''
asciiConnectedDisplayName=''|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |StationCdpc:    CcProceedReq - unicodeCallingPartyName='' asciiCallingPartyName=''
callingParty='2001' unicodeCalledPartyName='' asciiCalledPartyName=''
calledParty='3001'|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |add an entry into release queue|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |release intercept entry, ssType = 16777331, ssKey = 94, handler =
23093164|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |isItSafeToExtendCall dchanPid = (0 0 0 0)|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |findUnfiredInterceptOnPattern numOfPatterns = 1|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |StationD:    (0000009) DialedNumber dialedNumber=3001 lineInstance=1
```

CCM Trace
```
callingParty='2001' unicodeCalledPartyName='' asciiCalledPartyName=''
calledParty='3001'|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |add an entry into release intercept queue|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |release intercept entry, ssType = 16777331, ssKey = 94, handler =
23093164|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |isItSafeToExtendCall dchanPid = (0 0 0 0)|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |findUnfiredInterceptOnPattern numOfPatterns = 1|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.190 |StationD:      (0000009) DialedNumber dialedNumber=3001 lineInstance=1
callReference=23093162.|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.191 |StationD:      (0000009) CallState callState=12 lineInstance=1 callReference=23093162 privacy=0
precedenceLv=4 precedenceDm=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.191 |StationD:      (0000009) (1,100,9,196) CallInfo callingPartyName='' callingParty=2001
cgpnVoiceMailbox= alternateCallingParty=  calledPartyName='' calledParty=3001 cdpnVoiceMailbox=
originalCalledPartyName='' originalCalledParty=3001 originalCdpnVoiceMailbox= originalCdpnRedirectReason=0
lastRedirectingPartyName='' lastRedirectingParty=3001 lastRedirectingVoiceMailbox= lastRedirectingReason=0
callType=2(OutBound) lineInstance=1 callReference=23093162. version:
85720013|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.191 |StationD:      (0000009) DEBUG- star_DSetCallState(6) State of cdpc(191) is
4.|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.191 |Cdcc::sendCcSetupReq: precLvl=5|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |CcSetupReq Vipr : cgpnCepn[461d5d40-464a-4c8b-a4f2
-f375d7407edb]|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |ViprUtils:isViprAllowed Device =SEP0021A086BF06
UseIMEForOutboundCall=true|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |SIPD:checkPstnCcSetupReqForViprReroute -  viprCgpnE164[2001], viprCdpnE164[3001],
viprE164TransformationPkid[]|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |ViprUtils::findViprRoute - ViprValidatedDidTable entry not found for e164CalledNumber =
3001|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |SIPD:checkPstnCcSetupReqForViprReroute - viprCgpnE164=[2001], viprCdpnE164=[3001],
verUploadNeeded=[t]|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |//SIP/SIPD(1,65,19)/ccbId=0/updatePassingLocation: SIP trunk is not in phantom
```

CCM Trace
```
location.|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/restart0_CcSetupReq: videopreferred not case - before
reserveBW|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.192 |Locations_reserveBandwidth -- cdccPID=(1.194.267) Orig=0-Dest=0 no need to reserve bw.|*^*^*
12:33:41.192 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/updatePassingLocation: SIP trunk is not in phantom
location.|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getKeyBasedOnCiAndBranch: AddressingElement branch is 0 and ci
is 23093163  mapKey is 23093163|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |//SIP/SIPD(1,65,19)/ccbId=6839/scbId=0/restart0_CcSetupReq: Adding Cdpc Pid (1,100,66,103) with
mapKey 23093163 with branch 0 to mCiToPid table|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getDefAe: SIPCdpc=103, nodeId=1,
processNumber=65  ci=23093163, branch=0|1,100,66,103.1^*^*^*
12:33:41.193 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getDefAe: SIPCdpc=103, nodeId=1,
processNumber=65  ci=23093163, branch=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/applyDeviceCdpnTransform:
applyDeviceCdpnTransform() devicePool(1e9567d7-48c6-4b64-d6c0-44c6d135d41a)'s cdpnCssPkid=,
cgpnCssPkid=|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/applyDeviceCdpnTransform:
applyDeviceCdpnTransform() Use CdpnTransformCSS in device, cdpnCssPkid=3f1cec68-e56a-a849-cce8
-8d16e7702e70|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |SPROC_DATransformMatch - matchNumber [3001] transformCSSPkid [3f1cec68-e56a-a849-cce8-8d16e7702e70]
transformationCss [HQ-h323_cld_pty_Pt] patternUsage[2] patternNodeID [] OutpulsedNum.nd [3001] tn [0] pi [1] npi
[0]|*^*^*
12:33:41.193 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/applyDeviceCdpnTransform:
applyDeviceTransform() mCcSetupReq.cdpn=3001,
outpulsedCalledNum=3001|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/LocalizeOutpulsedNumber: SIPCdpc on device
SAF_Ttunk_HQ_SIP , CSS = ,useDevicePoolCgpnCss =0 AlternateCgpn(global)=+4989531212001 cgpn=2001, cdpn=3001,
mUpdateInstruction=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.193 |setLocalDtmfCaps: supportedDTMFMethod=3, mWantDtmfReception=1, mPeersWantDtmfReceptionFlag=0,
```

CCM Trace
```
policy[1], resvStatus[1], video[0]|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/handleCcSetupReq: mtpRequired=0,
mGClearCall=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/handleCcSetupReq: mixing instructions, mM=0,
mP=0, mMo=0, mP=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getDefCcRegister: Secure status=1,
mSrtpPresent=0|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getDefSetup: NumberPi 1 , NamePi
1|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/setIdentityOutgoingSIPMsg:
identityFlag=[PAI:RPID:], privacyType[0]|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getDefSetup: ReqURI is not
present|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getDefSetup: fSetup.mDevicePkid: dfc934bc-
07dd-672e-1324-468369cb850b|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/handleDynamicSetup: CcSetup dynamic routing
feature data is present|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.194 |CMSIPUtility::getDynamicRouteAndUpdList Dynamic target is address 10.1.5.11, route sip:aff96646-1cc6
-0f08-f242-4a3022a291ac@CUCM801Pub2, transport is 1, and port = 5060|*^*^*
12:33:41.194 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/buildCallInfoHeader: Encoding Unsol DTMF
support in Call-Info header.|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.195 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/appendRPHdr: appendRPHdr - no RPHeader
Network Domain set and not precedence call, return|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.195 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/appendGuidHeader: adding Guid to
sipContainerWrapper: 51775E00BA31D195000000370A05010A|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.195 |//SIP/SIPCdpc(1,66,103)/ci=23093163/ccbId=6839/scbId=0/getRedirectingNumIE:
outboundRedirectingNumIEDeliveryFlag is not enabled, no Diversion header will be
sent|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.195 |Cdcc - (0000267) - updateDchanCrp - secure capability on side 1 is
{1,1}|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
```

```
CCM Trace

->pld|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.196 |//SIP/SIPHandler/ccbId=0/scbId=0/sipSPIGetCallExtensionSupported:
SIPRelixxEnabledServiceParamSetting=0 , ccb->pld.outboundRelixx=1|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.196 |//SIP/SIPHandler/ccbId=0/scbId=0/sip_stop_timer: type=SIP_TIMER_TRYING value=500
retries=6|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.196 |//SIP/SIPHandler/ccbId=0/scbId=0/sip_start_timer: type=SIP_TIMER_TRYING value=500
retries=6|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.197 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getKeyBasedOnCiAndBranch: AddressingElement branch is 0 and ci
is 23093163  mapKey is 23093163|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.197 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getCdpcPidGivenCcbidAndCi: found Cdpc Pid (1,100,66,103) for
mapKey 23093163|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.197 |//SIP/SIPTcp/wait_SdlSPISignal: received a spi signal
...|1,100,49,1.127127^10.1.110.19^SEP0021A086BF06
12:33:41.197 |//SIP/SIPTcp/wait_SdlSPISignal: Outgoing SIP TCP message to 10.1.5.11 on port 5060 index 42
INVITE sip:3001@10.1.5.11:5060 SIP/2.0
Via: SIP/2.0/TCP 10.1.5.10:5060;branch=z9hG4bK734779947d
From: <sip:2001@10.1.5.10>;tag=ae2783cb-9687-4fc7-a1d0-8108b8b3679a-23093163
To: <sip:3001@10.1.5.11>
Date: Fri, 19 Mar 2010 19:33:41 GMT
Call-ID: 51775e00-ba31d195-44-a05010a@10.1.5.10
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM8.0
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Contact: <sip:2001@10.1.5.10:5060;transport=tcp>
Expires: 180
Allow-Events: presence, kpml
Route: sip:aff96646-1cc6-0f08-f242-4a3022a291ac@CUCM801Pub
Supported: X-cisco-srtp-fallback
```

```
CCM Trace

Remote-Party-ID: <sip:3001@10.1.5.11>;party=called;screen=yes;privacy=off
Content-Length: 0

|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPTcp/wait_SdlReadRsp: SignalCounter = 7201|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=6839/scbId=0/findDevicePID: Routed to SIPD by
ccbId/scbId|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=0/scbId=0/extract_sdp: sipAppGetParticularContent failed to obtain SDP -
result=2 len=0|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=0/scbId=0/checkSyntaxAndSelectAssertedHeader: PAI result [9], total[1],
sipUri[1], sipsUri[0], telUri[0]|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=0/scbId=0/printAssertedInfo: remoteNum[3001], remoteName[],
remoteHost[10.1.5.11], remotePort[5060], remoteTransport[1], remoteSchema[1]|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=0/scbId=0/extractAssertedInfo: parseResult[13]|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=0/scbId=0/copyConnectedInfoAdjustParseResult: identityParseResult[13] ||
rpidHdr|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=6839/scbId=0/findDevicePID: Routed to SIPD by
ccbId/scbId|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPHandler/ccbId=6839/scbId=0/findDevicePID: Routed to SIPD by
ccbId/scbId|1,100,56,1.7203^10.1.5.11^*
12:33:41.207 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getKeyBasedOnCiAndBranch: AddressingElement branch is 0 and ci
is 23093163  mapKey is 23093163|1,100,56,1.7203^10.1.5.11^*
12:33:41.208 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getCdpcPidGivenCcbidAndCi: found Cdpc Pid (1,100,66,103) for
mapKey 23093163|1,100,56,1.7203^10.1.5.11^*
12:33:41.208 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getKeyBasedOnCiAndBranch: AddressingElement branch is 0 and ci
is 23093163  mapKey is 23093163|1,100,56,1.7203^10.1.5.11^*
12:33:41.208 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getCdpcPidGivenCcbidAndCi: found Cdpc Pid (1,100,66,103) for
mapKey 23093163|1,100,56,1.7203^10.1.5.11^*
12:33:41.208 |//SIP/SIPD(1,65,19)/ccbId=6839/scbId=0/updateSrtpFallbackSupport: mTsp.deviceName[SAF_Trunk_HQ_SIP]
- sRTP fallback supported = True|1,100,56,1.7203^10.1.5.11^*
12:33:41.208 |//SIP/SIPD(1,65,19)/ccbId=0/scbId=0/getKeyBasedOnCiAndBranch: AddressingElement branch is 0 and ci
```

A. 4000

B. 8000

C. 18462

D. 19470

E. Not possible to tell because a second invite was sent because of call failure

Correct Answer: C

QUESTION 2

At what step do you restart the troubleshooting process if after observing the result of your troubleshooting, the problem still exists?

A. Implement Acton Plan

B. Define the Problem

C. Consider the Possibilities

D. Create Action Plan

E. Gather Facts

F. Observe Results

G. Restart Problem-Solving

H. Process Problem Resolved

Correct Answer: A

QUESTION 3

Remote branch offices with Cisco IP Phones have just been implemented across a 2 Mb/s WAN link from your existing Cisco Unified Communications Manager cluster in headquarters. The WAN links are heavily utilized for data traffic. Users from the branch office report poor audio quality when they call the headquarters.

Which approach can you implement to directly improve audio quality in this scenario?

A. Implement LLQ.

B. Implement CBWFQ.

C. Implement weighted random early detection.

D. Implement TCP header compression.

Correct Answer: A

QUESTION 4

The G.729 codec is configured for branch office phones that call across the WAN link to headquarters. Cisco Unity Connection in headquarters is configured to accept only the G.711 codec. Branch users currently cannot access their voicemail.

Which solution is best to enable voicemail for branch users and minimize WAN bandwidth utilization per call?

A. Enable transcoding resources on the branch office gateway.

B. Enable transcoding resources on the headquarters gateway.

C. Enable transcoding resources on Cisco Unified Communications Manager.

D. Enable transcoding resources on Cisco Unity Connection.

Correct Answer: B

QUESTION 5

While you troubleshoot an issue with audio quality, the symptoms stop. Which troubleshooting step is next?

A. Document the facts.

B. Continue to gather all the facts about the situation.

C. Finalize the definition of the problem.

D. Finalize the observation of the results.

Correct Answer: B

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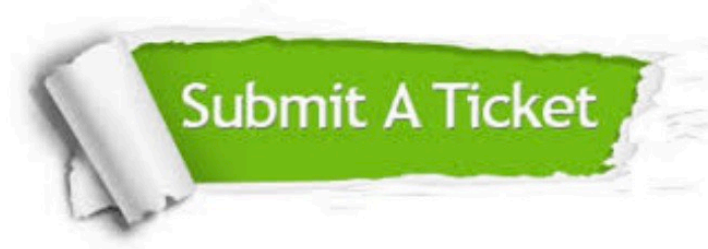Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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