642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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QUESTION 1

Refer to the exhibit.

San Jose Phone Device Configuration	Partitions
Device CSS	SJ_Emergency All_Phones
AAR CSS	SJ_PSTN

San Jose Phone DN Configuration	Partitions
Line CSS	SJ_Local SJ_LongDistance SJ_International
AAR group	AAR

RTP Device Pool Configuration	Partitions
Device Mobility CSS	RTP_Emergency RTP_International
AAR CSS	RTP_PSTN
AAR Group	AAR

Partition	Route pattern
SJ_Emergency	9.911
SJ_Local	9.[2-9]XXXXXX
SJ_LongDistance	9.1[2-9]XX[2-9]XXXXXX
SJ_International	9.011!#
RTP_Emergency	9.911
RTP_International	9.011!#
SJ_PSTN	9.1[2-9]XX[2-9]XXXXXX
RTP_PSTN	9.1[2-9]XX[2-9]XXXXXX

When a Cisco IP Communicator phone roams from San Jose (SJ) to RTP, the Cisco IP Communicator physical location and the device mobility group change from SJ to RTP All route patterns are assigned a route list that points to the local route group All device pools are configured to use the local route group Which statement is true when the roaming phone places an AAR call?

A. Since globalized call routing is not configured, then the SJ gateway will be used in this case

B. The phone will use the AAR CSS that contains the SJ_PSTN partition. The call will egress at the SJ gateway

C. The phone will use the AAR CSS that contains the RTP_PSTN partition. The call will egress at the SJ gateway

D. The phone will use the AAR CSS that contains the SJ_PSTN partition. The call will egress at the RTP gateway.

E. The phone will use the AAR CSS that contains the RTP_PSTN partition The call will egress at the RTP gateway.

Correct Answer: D

QUESTION 2

Which port number is used as a backhaul for Media Gateway Control Protocol?

A. 2426

B. 2427

C. 2428

D. 2429

E. 2456

F. 2458

Correct Answer: C

QUESTION 3

You have placed all DNs in the Phones partition. During testing you discover that you cannot place calls between IP phones, but you can place calls to the PSTN and voice mail. What is one possible cause of this issue?

A. A database replication issue is preventing calls between phones.

B. An access list is blocking RTP streams in your voice VLAN.

C. An access list is blocking SCCP packets in your voice VLAN.

D. The IP phones have not been assigned a CSS.

Correct Answer: D

QUESTION 4

You have received a trouble ticket from John Doe at extension 2001, which states that he cannot call a new employee who has been assigned extension 2005. When John Doe attempts to call 2005 he hears a message that his call cannot be completed as dialed. What is one possible cause of this issue?

A. The new employee\\'s phone is not registered with Cisco Unified CallManager due to a physical cable or IP connectivity issue.

B. John Doe\\'s CSS does not contain the partition assigned to extension 2005.

C. Extension 2005 was not assigned a partition.

D. A Cisco Unity voice-mail box has not yet been created for the new employee.

Correct Answer: B

QUESTION 5

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If you are required to configure a router to use MGCP on a digital port, which measure will you take?

A. Add the application mgcpapp subcommand to the dial peer

B. Add the service mgcp subcommand to the dial peer

C. Add the parameter application mgcpapp to the ds0-group controller subcommand.

D. Add the service mgcp parameter to the ds0-group controller subcommand

Correct Answer: D

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