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QUESTION 1

After completing Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

A. Discipline 5 – Implement a Work-around

B. Discipline 5 – Implement Corrective Actions

C. Discipline 5 – Choose Corrective Actions

D. Discipline 5 – Prevent Recurrences

Correct Answer: C

Reference: http://asq.org/learn-about-quality/eight-disciplines-8d/

QUESTION 2

Which types of certificates can be verified from the Avaya Aura? Application Enablement Services (AES) web console?

A. common a default Avaya SIP certificates

B. only Avaya server certificates

C. common and default Avaya server certificates

D. default certificates and Avaya server certificates

Correct Answer: D

QUESTION 3

When Avaya Session Border Controller for Enterprise (SBCE) initially receives the message from a SIP endpoint wanting to update their Presence status, which operation does it perform?

A. It authenticates message and encrypts the Presence status.

B. It authenticates and encrypts the message and registers the user.

C. It authenticates and encrypts the message, and replaces its own IP address with the Session Manager IP address.

D. It authenticates, encrypts the Presence status message, and replaces its own IP address with the Avaya Aura® Presence (PS) IP address.

Correct Answer: B

QUESTION 4

Considering the message flow to an Avaya Aura® Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

A. CSTA

B. TSAPI

C. SIP

D. WCF

Correct Answer: C

QUESTION 5

Which tracing tools that help to debug WebRTC protocols are available on the Avaya BreezeTM platform?

A. traceTURN, traceSTUN, and traceHTTP

B. traceWEB and traceSM

C. traceSTUN, traceTURN, and traceCE

D. traceHTTP and traceCE

Correct Answer: B

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