



# 74-335<sup>Q&As</sup>

Network Readiness and Assessment for Lync

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### QUESTION 1

You need to identify the root cause of call quality issues and presence issues that are represented on the Back-End Performance Seattle report. Which two values should you examine? (Each correct answer presents part of the solution. Choose two.)

- A. average jitter
- B. average network MOS
- C. average listening MOS
- D. average round trip
- E. packet utilization

Correct Answer: AD

\*

From scenario:

In the Seattle office, there were significant delays in the Presence status updates. In the Seattle office, the quality of audio calls is often poor during business hours.

\*

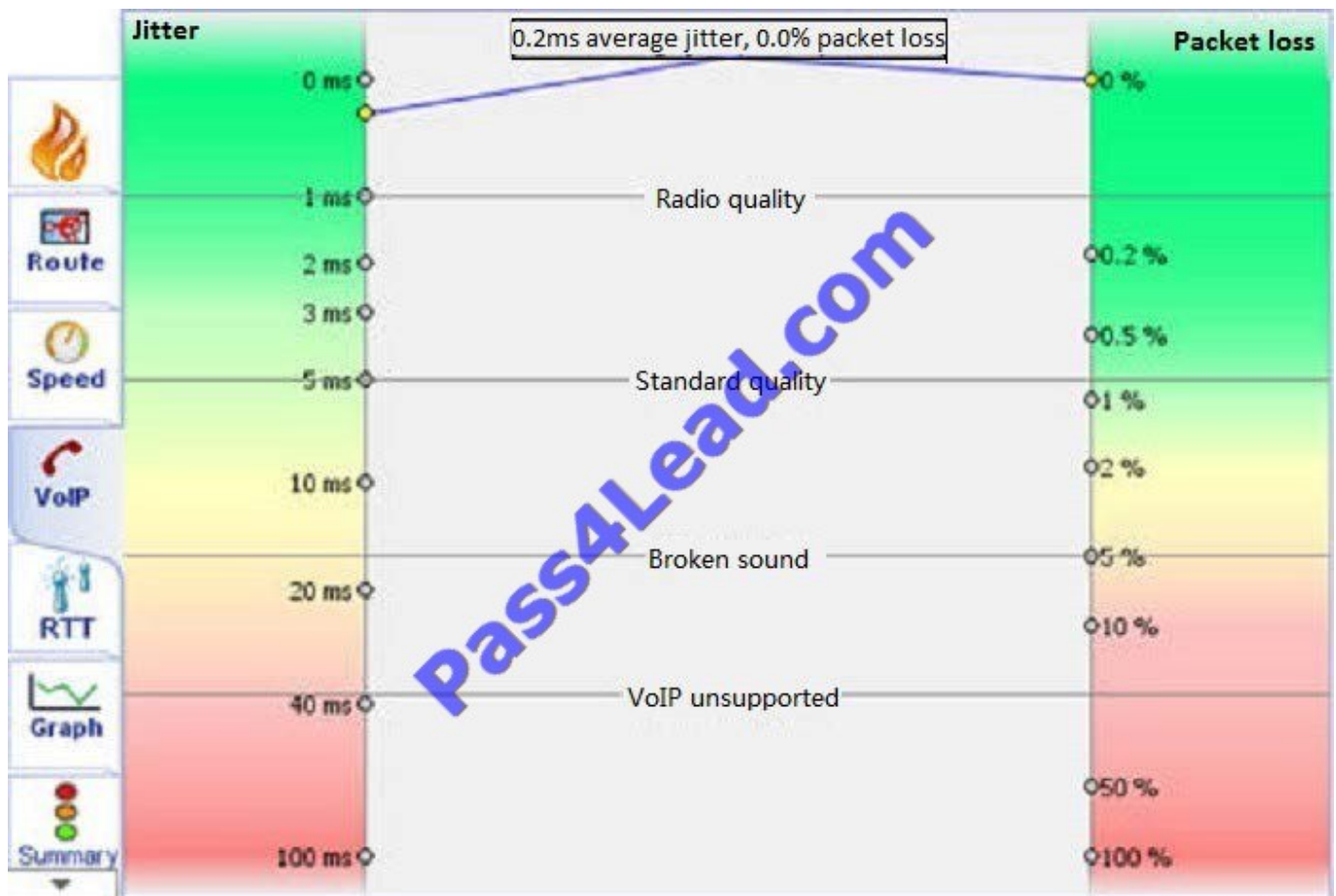
Client Alerting thresholds from the Work smart guide To summarize: calls that exceeded 10% average packet loss, 50% max packet loss, 500ms latency or 30ms Jitter, or have a healer metric exceeding .007 for concealing, should be investigated.

\*

Example:



Call classification metric	Optimal range	Acceptable range
Jitter	20 milliseconds	30 milliseconds
Packet Loss	0.10	0.05
Network MOS Degradation	0.60	1.0
Round Trip Time	200 milliseconds	500 milliseconds
Healer Metric: Concealed	0.03	0.07



QUESTION 2



You need to run a Lync traffic simulation for the Dallas office. What should you do first?

- A. Install Power over Ethernet (PoE) phones in the office.
- B. Determine whether sufficient bandwidth is available.
- C. Failover the office to a backup wide area network (WAN) link.
- D. Implement Quality of Service (QoS) policies.

Correct Answer: B

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### QUESTION 3

You need to determine which connection will be most affected by the Office 365 users. Which two connections should you select? (Each correct answer presents Choose two.)

- A. The internet connection at the Vancouver office.
- B. The site-to-site virtual private network (VPN) between the Vancouver and Seattle offices.
- C. The PSTN connection at the Vancouver office.
- D. The internet connection at the Seattle office.
- E. The PSTN connection at the Seattle office.

Correct Answer: AD

\* From scenario:

/ Contoso is launching a hybrid configuration of Office 365 to validate the cloud-based Exchange Online service.

/ Contoso has defined a team of 35 users who will participate in a pilot deployment of the Office 365 hybrid configuration.

/ The Exchange 2013 Servers are placed in Vancouver

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### QUESTION 4

You need to collect troubleshooting information to analyze the Enterprise Voice functionality issues at the Seattle office during the Proof of Concept (POC) testing.

Which five steps should you perform in sequence? (To answer, move the appropriate five actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:



- Run the **Start-csclslogging** cmdlet.
- Run the **Stop-csclslogging** cmdlet.
- Run the **Search-csclslogging** cmdlet.
- Reproduce the issue by making test calls.
- Run the **clscontroller.exe -dump scenario** command.
- Run the **Sync-csclslogging** cmdlet.

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Correct Answer:

- 
- 
- 
- 
- Run the **clscontroller.exe -dump scenario** command.
- 

- Run the **Start-csclslogging** cmdlet.
- Reproduce the issue by making test calls.
- Run the **Sync-csclslogging** cmdlet.
- Run the **Stop-csclslogging** cmdlet.
- Run the **Search-csclslogging** cmdlet.

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Note:

\* start-csclslogging

Starts the specified scenario centralized logging service scenario. Centralized logging provides a way for administrators to simultaneously enable or disable Lync Server 2013 tracing on multiple computers.

\* Stop-CsClsLogging

Stops the specified scenario centralized logging service scenario. Centralized logging provides a way for administrators



to simultaneously enable or disable Lync Server 2013 tracing on multiple computers.

\* Sync-CsCIsLogging

Flushes the centralized logging service cache

When a scenario is being logged, the service will maintain data in memory and then periodically write that data to disk. However, at any time administrators can run the Sync-CsCIsLogging cmdlet to "flush" the data cache. When this is done,

all the logging data currently in memory will be written to disk, the data caches will be cleared, and the log files will be available for searching.

\* Search-CsCIsLogging

Provides a command-line option for searching the centralized logging service log files.

Lastly we capture the data:

Start-CsCIsLogging

**QUESTION 5**

Your customer's network includes a main office in Moscow and branch offices in Helsinki and Stockholm- Both branch offices are connected to the main office by WAN links. You complete a Lync network readiness assessment. The relevant portions of the Lync traffic simulation results for each branch office are shown in the following exhibits:

Correct Answer:

Recommendation	Branch office
	Helsinki Implement WAN Quality of Service (QoS) prioritization.
	Stockholm Upgrade the WAN link bandwidth.
Implement split-tunnel virtual private network (VPN) communication.	





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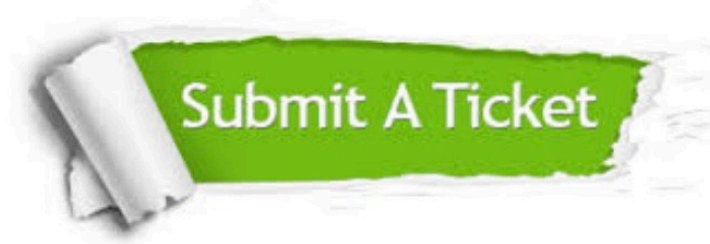
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