

7492X^{Q&As}

Avaya Aura® Call Center Elite Support Exam

Pass Avaya 7492X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass2lead.com/7492x.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers



QUESTION 1

A customer wants to routinely monitor their vectors for unexpected results. How should they monitor their results?

- A. Use the System Maintenance > Reports > Error Log report in the Call Management System
- B. Use the list history command in the Communication Manager
- C. Use the display events command in the Communication Manager
- D. Use the Exceptions > Reports > Vector Exceptions in the Call Management System

Correct Answer: C

QUESTION 2

A customer reports that they have an active alarm. The alarm is from the Media Director and reads "Device Monitor Failure".

What should you advise the customer to do?

- A. Check the License Director configuration and ensure the service is running
- B. Restart and Stop the Media Director to resolve the error
- C. Check the Media Director configuration and Avaya Aura?Communication Manager
- D. Check the device exists in Communication Manager and that it is added in the AES Security database

Correct Answer: D

QUESTION 3

Which set of Vector Directory Number (VDN)/Vector types are used for multi-site Best Service Routing (BSR)?

- A. Interflow, Outflow, and 1st Available
- B. Primary, Status poll, and Outflow
- C. Status poll, Interflow, and 1st available
- D. Primary, Status poll, and Interflow

Correct Answer: D

QUESTION 4

When a customer generates a TTrace log file there are specified components in each line item of the log

file.

Which data do these components include?

- A. The log file includes the date, the time, the name of the processes, the system where the process is running, and the process ID
- B. The log file includes the date, the time, the name of the processes, the system where the process is running, and the name of the agent handling contacts
- C. The log file includes the name of the processes, the system where the process is running, and the process ID
- D. The log file includes the date, the time, the name of the processes, the system where the process is running, and the name of the user on the system

Correct Answer: C

QUESTION 5

Which three statements are true about virtual routing? (Choose three.)

- A. CTI is a required component for multi-site configuration
- B. Virtual routing allows the call centers to be transparent, and act as a virtual call center that is transparent to the user
- C. Virtual routing involves only contacts that are non-voice related such as email and chat
- D. Virtual routing can be implemented in single-site or multi-site configuration
- E. Virtual routing determines where to route the call according to the criteria: Look-ahead interflow or Advanced look-ahead interflow

Correct Answer: BCE

[Latest 7492X Dumps](#)

[7492X Study Guide](#)

[7492X Exam Questions](#)