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QUESTION 1

While integrating Email Channel with an Avaya Oceana® solution, which two configuration items are required? (Choose two.)

A. Email Route Point

B. Email Provider

C. Email Skill

D. Sender Email Address

E. Location

Correct Answer: AB

QUESTION 2

Which two items are required in Avaya Aura® for a Green Field implementation of an Avaya Oceana® solution? (Choose two.)

A. Avaya Aura® Application Enablement Services with Advanced TSAPI license

B. Front-End third party IVR or Avaya Aura® Experience Portal

C. Communication Manager with license for Elite Call center

D. Avaya Call Management System

E. Avaya Contact Recorder

Correct Answer: AC

QUESTION 3

To route contacts based on certain criteria, which two criteria can be applied to the Email Rule group? (Choose two.)

A. RSS Feeds

B. Recipient Addresses

C. Keyword Groups

D. Out Of Hours

E. URL Filtering

Correct Answer: BC

QUESTION 4

Which statement describes the Avaya Control Manager Application Server function?

A. It provides the database that stores the Control Manager System configuration.

B. It performs the business logic between the end user interface and the database.

C. It is responsible for provisioning components from Control Manager with the Different Avaya applications.

D. It provides a set of web services that developer\\'s use for integrating the Control Manager.

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101045636 (11)

QUESTION 5

Which Cluster is required for configuration of attributes at a central location and distributing them to all the components inside the solution?

A. Cluster 4 - Co-Browse Cluster

B. Cluster 5 - Provisioning Cluster

C. Cluster 2 - UAC Cluster

D. Cluster 1 - Common Component Cluster

Correct Answer: C

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