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QUESTION 1

For an Avaya Oceana® solution, which Cluster Profile is used for an Oceana® cluster deployment?

- A. Engagement Assistant Speech
- B. Customer Engagement
- C. Core Platform
- D. Context Store

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

QUESTION 2

After adding the Oceana® UCA and CM to the same location in the Control manager, which two configurations are required for this newly added location? (Choose two.)

- A. Assign a location to Web Server.
- B. Assign a location to Application Server.
- C. Assign a location to Provisioning Server.
- D. Assign a location to Monitor Server.
- E. Assign a location to Database Server.

Correct Answer: BC

QUESTION 3

Which three statements about Webchat Transfer to Service are true? (Choose three.)

- A. WebChat transfer is completed without any indication on customer web session.
- B. The Web Chat Agent helps the customer, and transfers the chat to the appropriate service.
- C. The Agent waits on the line until the customer connects to the new agent.
- D. The Agent puts the chat on hold, and the customer is put in the Oceana® queue until a new agent is found.
- E. The Web Chat Agent cannot help the customer, and transfers the chat to the appropriate service.

Correct Answer: ABD

QUESTION 4

Which Cluster is required for configuration of attributes at a central location and distributing them to all the components inside the solution?

- A. Cluster 4 - Co-Browse Cluster
- B. Cluster 5 - Provisioning Cluster
- C. Cluster 2 - UAC Cluster
- D. Cluster 1 - Common Component Cluster

Correct Answer: C

QUESTION 5

A customer's recommendation is to use secure communication between all the components involved in the Avaya Oceana® solution.

After enabling secure communication for a cluster, which additional configuration parameter needs to be updated for the cluster?

- A. Cluster Profile
- B. Cluster group
- C. Cluster IP
- D. Cluster Fully Qualified Domain Name

Correct Answer: C

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