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QUESTION 1

For the implementation of an Avaya mobile Video solution, which two additional components are required? (Choose two.)

- A. Avaya Aura® Web Gateway
- B. Avaya Mobile Video Gateway
- C. Avaya Aura® Media Server
- D. Equinox Management Server
- E. Avaya Aura® Session Manager

Correct Answer: CE

QUESTION 2

What is the maximum number of concurrent active Voice Agents supported by an Avaya Oceana® solution?

- A. 3500
- B. 2000
- C. 4500
- D. 4300

Correct Answer: A

QUESTION 3

Which statement describes the "Coverage to messaging" feature supported in Avaya Oceana® 3.5?

- A. It is a mailbox that can be associated with the agent, the skill or any other suitable grouping.
- B. Customers have the option to leave a voice message when a Required Resource does not answer.
- C. It is a workflow option to route to the agent's voice mailbox to leave a voice message.
- D. It is a shared mailbox that can be associated with a set of agents; i.e., an agent group.

Correct Answer: A

Reference: <https://www.devconnectprogram.com/fileMedia/download/08ad7375-7c2e-4767-929f15f4e8130a0d>

QUESTION 4

Refer to the exhibit.

Cluster Editor

General *	Servers	Services	Reliable Eventing Group
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Basic

Cluster Profile ▾

***Cluster Name**

Cluster IP

Enable Cluster Database

Enable Database Auto Switchover

Description

Cluster Attributes

Authorization Service Address

Cluster Activity Status ▾

The URL of the announcement to play during failover

Additional Java options used by GSC

A customer has Data center 1 (DC1) and they would like to implement Data Center 2 (DC2) as the DR solution.

While deploying the Avaya Oceana® DR solution, which two configuration items are applicable to the DR site? (Choose two.)

- A. The Breeze TM clusters on DC2 must be set to "Accept new Service" mode through System Manager.
- B. The Breeze TM clusters on DC2 must be set to "Accept new Service" set as "Active" using the cluster attributes within System Manager.

- C. The Breeze TM clusters on DC1 must be set as "Standby" using the cluster attributes within System Manager.
- D. The Breeze TM clusters on DC2 set as "Standby" using the cluster attributes within System Manager.
- E. The Breeze TM clusters on DC2 must be set to "Deny new Service" mode through System Manager.

Correct Answer: CE

QUESTION 5

During a chat interaction with a customer, which two actions can be performed by an agent? (Choose two.)

- A. Conference a supervisor
- B. Email
- C. Transfer to a supervisor
- D. Transfer a file
- E. Initiate a co-browse session

Correct Answer: BD

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