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QUESTION 1

To check Context ID in Context Store for the Avaya Aura® Experience Portal record, which two tools can be used to run queries on Context Store? (Choose two.)

- A. Web Browser
- B. CS TOOL
- C. POSTMAN
- D. SERVICE MAP

Correct Answer: AB

QUESTION 2

If the information (Agent, Supervisor, and Attributes Etc.) is put into Avaya Control Manager, but is actually in Oceana® which Oceana Component REST interface belongs to the Avaya Oceana® component?

- A. UCA REST
- B. UAC REST
- C. UCM REST
- D. CC REST

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101041089>

QUESTION 3

Consider the log messages:

```
`RequestId\':\`SWQtNzA2d2pSRm03zGtfQUtzUFFtdw==_\`,\`RouteRequestId\':\`0830cf65-1aaf-48a3-8a2f44850be19f82\`,\`WorkflowType\':\`ROUTE_CONTACT_SMS\`,\`SourceName\':\`OCP ShortMessageService\`,\`CallbackIp\':\`135.122.106.229\`,\`ContactId\':\`ME1NsN4Ql6isb73z~mPyA\`,\`ChannelType\':\`ShortMessageService\`,\`Reason\':\`400 Bad Request. Space could not be resolved \`,\`WorkRequestId\':\`Id- 706wjRFm7dk_AKsPQmw\`][
```

Which provider type is being handled in these log messages?

- A. OCP Chat Provider
- B. OCP Social Provider
- C. OCP Email Provider

D. OCP SMS Provider

Correct Answer: D

QUESTION 4

When the 30-day license grace period ends for the Avaya Breeze™ server, the server goes into which state?

- A. Deny New Service State
- B. Block New Service State
- C. Active New Service State
- D. Accept New Service State

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101050696> (128)

QUESTION 5

Which parameter uniquely identifies a contact while it is being processed in Engagement Designer?

- A. Caller ID
- B. WorkRequestID
- C. ContextID
- D. DNIS Number

Correct Answer: C

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