

820-421^{Q&As}

Applying Cisco Specialized Business Value Analysis

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QUESTION 1

Which is the most effective way to assess sales team benefits from an enhanced wireless and security infrastructure?

- A. Ask the sales leader to define the productivity improvement gain they need to gain support for a business case
- B. Interview a random set of users, and ask for their informal estimate of time savings
- C. Analyze work patterns and interactions from the top 15% of users according to network access volume
- D. Follow a structured evaluation plan, to capture data on productivity, effectiveness and improved controls

Correct Answer: D

QUESTION 2

Which action does the command private-vlan association 100,200 take?

- A. configures VLANs 100 and 200 and associates them as a community
- B. associates VLANs 100 and 200 with the primary VLAN
- C. creates two private VLANs with the designation of VLAN 100 and VLAN 200
- D. assigns VLANs 100 and 200 as an association of private VLANs

Correct Answer: B

QUESTION 3

Which option represents a subject expert from a Cisco Channel Partner\\'s ecosystem recommended for you to use as a source of insight?

- A. The customer\\'s lead procurement official
- B. A government regulatory official familiar with the customer
- C. A sales rep for one of the Partner\\'s competitors
- D. An IT architect working at a software company that markets solutions bundled with the Channel Partner\\'s offerings

Correct Answer: D

QUESTION 4

Which is the recommended approach or activity for extending requirements analysis?

A. Communications planning



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- B. Business case development
- C. Five whys technique
- D. Personal elevator pitch

Correct Answer: C

QUESTION 5

When discovering requirements, which behavior is appropriate?

- A. End meetings earlier than planned to show a sense of urgency
- B. Avoid taking notes, since you can always return for a follow up
- C. Answer customer questions with details and numbers, to convince them you know what they need
- D. Actively listen to the customer\\'s comments and effectively take notes

Correct Answer: D

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