



Cloud Fundamentals

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QUESTION 1

This question requires that you evaluate the underlined text to determine if it is correct.

You are an IT technician for Contoso, Ltd.

A user is having difficulties signing in to Microsoft Office 365 by using the main sign-in URL. The user needs access to OneDrive for Business.

You should recommend going to https://office.com for a direct link to OneDrive for Business.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A. http://mail.office365.com

- B. No change is needed.
- C. https://contoso.sharepoint.com/personal/andlt;UserAlias>_contoso.com/
- D. https://login.microsoftonline.com/andlt;UserAlias>_contoso.com/

Correct Answer: C

QUESTION 2

You are an intern for a company that has all of its hardware and software on-site. Due to a severe storm, the company did not have power for several days, and important data was lost.

How should this problem best have been avoided?

- A. by providing greater storage capacity
- B. by distributing component services across multiple systems
- C. by providing physical and data redundancy
- D. by allowing for more scalability

Correct Answer: B

QUESTION 3

This question requires that you evaluate the underlined text to determine if it is correct.

A user management admin in Microsoft Office 365 Business Premium can reset passwords for users and service admins.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice than makes the statement correct.



- A. No change is needed
- B. billing
- C. global
- D. password
- Correct Answer: D

User management admin can reset password, but can///t reset passwords for billing, global, and service admins.

Reference: Assigning admin roles https://support.office.com/en-SG/article/Assigning-admin-roles-eac4d046-1afd-4f1a-85fc-8219c79e1504

QUESTION 4

This question requires that you evaluate the underlined text to determine if it is correct.

You are an intern for an IT analyst at a small company. The company plans to implement Microsoft Office 365.

You want to ensure that your environment can support Office 365.

You need to run the "Office 365 management pack" to check deployment readiness.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice than makes the statement correct.

- A. No change is needed
- B. Setup Assistant
- C. Config 365
- D. Client Updater
- Correct Answer: B

The setup assistant provides information for deployment readiness.

Incorrect answers:

Not A: Office 365 Management Pack, which enables you to view all service communications within Operations Manager in System Center. Using this tool gives you access to the status of your subscribed services, active and resolved service

incidents, and your Message Center communications.

Not C: Config 365 will automatically configure Outlook to connect to an Office 365 mailbox and reattach your existing PST files to your new profile.

QUESTION 5



You are the IT specialist for a small manufacturing company. You are reviewing the Service Level Agreement (SLA) before purchasing a Microsoft Office 365 Business Premium plan. Which guarantee is established in the Microsoft Office 365 Business Premium SLA agreement?

- A. 99.9% system uptime
- B. 24/7 phone support for critical and non-critical issues
- C. automatic archival of all customer data
- D. phone support for all installation configuration issues

Correct Answer: A

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