



# 9L0-010<sup>Q&As</sup>

Macintosh Service Certification Exam

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**QUESTION 1**

Which THREE of the following symptoms would most likely be resolved by performing an SMC reset as a first step?  
SELECT THREE

- A. Computer does not turn on
- B. Cursor is unresponsive in Finder
- C. Network / Internet connectivity issues
- D. USB and/or FireWire port(s) do not function
- E. Computer does not sleep / wake from sleep

Correct Answer: ADE

System Management Controller (SMC)

The System Management Controller (SMC) controls power functions on the MacBook Air (Late 2010). This includes charging, fans, and other powered features such as items on the USB bus, including the built-in iSight and external USB

ports.

In the Intel-based Mac, much of the functionality of the SMU was replaced by the System Management Controller- the (SMC) - a chip that controls all the power functions including:

Telling the computer when to turn on, turn off, sleep, wake, idle, and so forth.

Handling system resets from various commands.

Controlling the fans.

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**QUESTION 2**

How many conductive wraps are provided with replacement AirPort/Bluetooth cards for the MacBook Pro (13-inch, Late 2011)

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

Steps for Reassembly

Important: Every time you install a replacement AirPort/Bluetooth card or card holder, you must also replace the card's thermal pad and conductive wrap.



Cards and card holders are provided as kits, which include the thermal pad and 3conductive wraps (designed for 3 different models).

Use the illustration below to select the MacBook Pro (13-inch, Early and Late 2011) wrap,marked with yellow arrow.

Discard remaining 2 wraps.

### QUESTION 3

The Solid state drive in MacBook Air (11-inch, Mid 2012) is NOT backwards compatible with earlier models.

- A. True
- B. False

Correct Answer: B

Late 2010/Mid 2011 SSD Card



Mid 2012 SSD Card



### QUESTION 4

When discharging a CRT, what part do you touch with the tip of the discharge tool?

- A. Anode aperture
- B. High voltage cable



- C. Flyback transformer
- D. Yoke connector/cable

Correct Answer: A

#### QUESTION 5

Examine the exhibit.



This specialized tool is required for the removal of which component from the Mac mini (Mid 2010)?

- A. Fan
- B. Memory
- C. Bottom Cover
- D. Antenna Plate
- E. Logic Board Assembly

Correct Answer: E

Tools Logic board removal tool: 922-9588 Torx T6, T8 and T9 screwdrivers 2 mm (5/64-inch) hex wrench Black stick



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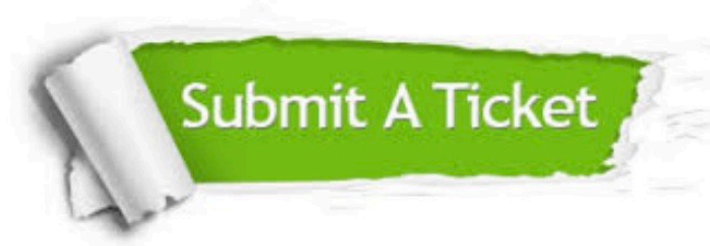
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