

BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

A good process culture is characterized by _____

- A. A matrix organization
- B. Clearly defined business units
- C. The overall use of BPMS-suites
- D. Stakeholder awareness of full end-to-end processes

Correct Answer: D

QUESTION 2

Process mining is a tool that analyzes processes through event logs.

- A. True
- B. False

Correct Answer: A

QUESTION 3

There are five essential steps to conducting a business analysis.

- A. True
- B. False

Correct Answer: B

QUESTION 4

_____ and _____ are the two pillars of the Toyota Production System.

- A. Just-In-Time
- B. Just-In-Merit
- C. Kaizen
- D. Jidoka

Correct Answer: AD

QUESTION 5

BPM (Business Process Management) is:

- A. A strategic technique
- B. An approach for performance improvement
- C. A management discipline
- D. A tool for automating business processes

Correct Answer: C

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