BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

_____ are designed to control, define, standardize, and structure how procedures are carried out within an organization.

A. Business rules

B. Business analysis

C. Business ethics

D. Business strategy

Correct Answer: A

QUESTION 2

The layers of BPM move from _____.

A. Bottom-Up

B. Top-Down

C. Left-Right

D. Right-Left

Correct Answer: B

QUESTION 3

Why is focused People and Change Management necessary in BPM?

A. To achieve quick wins faster

B. To anticipate the impact on stakeholders

C. To assure customers of success

D. To motivate the process team

Correct Answer: B

QUESTION 4

As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

A. True

B. False

Correct Answer: B

QUESTION 5

How does Activity Based Costing improve business processes?

A. With reduction of the overhead and allocated costs (indirect costs)

B. With minimization of cycle times

C. With static methods

D. With the analysis of cost drivers and the minimization of activities that do not create value

Correct Answer: D

Which is an essential success factor for process performance measurement and control?

A. Involvement of stakeholders in the process improvement process

B. Use of a comprehensive BPM-Suite and BPMN

C. Integration of a simulation model in the process

D. Implementation of an incentive plan for the employees

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