

BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

The diamond symbol in flowchart process mapping means

- A. A decision is to be made
- B. Another step in the process
- C. Indicates direction
- D. Indicates the start of the process

Correct Answer: A

QUESTION 2

A frequent reason for the failure of BPM-Projects is _____.

- A. There is not enough executive involvement
- B. Too much training of the process owner
- C. Comprehensive BPM-tools have not been used
- D. The change management processes have not been managed properly

Correct Answer: D

QUESTION 3

What is the primary purpose of the usage of process models?

- A. Standardization of business processes
- B. Preparation of training material for the launch of the processes
- C. Analysis, documentation and design of business processes
- D. A system for measurement of process cycle times

Correct Answer: C

QUESTION 4

Why do organizations change their processes?

- A. To refocus resources
- B. New policies and procedures are developed

- C. Processes become outdated
- D. All of the above
- E. None of the above

Correct Answer: D

QUESTION 5

A good process culture is characterized by _____

- A. A matrix organization
- B. Clearly defined business units
- C. The overall use of BPMS-suites
- D. Stakeholder awareness of full end-to-end processes

Correct Answer: D

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