# C2070-586<sup>Q&As</sup>

IBM Case Manager V5.1

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**QUESTION 1**

What is one reason to use IBM Forms over FileNet eForms within the context of an ICM Solution?

A. IBM Forms is more tightly integrated with ICM.

B. The ability to use JavaScript to enhance the form.

C. The ability to use multiple Digital Signature methods.

D. The ability to use EDS (Extended Data Services) within ICM.

Correct Answer: C

**QUESTION 2**

How can you implement an IBM BPM automated task?

A. Create an empty task using Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process.

B. Create a task with a system step in Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process.

C. Create an empty task using Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process via a custom class in IBM BPM.

D. Create an empty task using Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process, and configure the Case Manager REST API endpoint in IBM BPM.

Correct Answer: A

**QUESTION 3**

Which two components are optional add-on licenses with the IBM Case Manager core product offering? (Choose two.)

A. IBM Forms

B. IBM Case Analyzer

C. IBM FileNet eForms

D. Content Search Services

E. WebSphere Process Server

Correct Answer: AE

**QUESTION 4**

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How is a case instance represented in Content Engine?

A. A folder object filed in a case type folder.

B. A custom object filed in a case type folder.

C. A folder object filed by year, month, date, and time.

D. A custom object filed by year, month, date, and time.

Correct Answer: C


**QUESTION 5**

Content Analytics is used to analyze the structured and unstructured contents of cases to identify actionable insights. What are two examples of unstructured content? (Choose two.)

A. Case ID

B. Case Comments

C. Case Documents

D. Solution custom attributes

E. Date the case was opened

Correct Answer: BC


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