

C2070-982^{Q&As}

IBM Case Foundation V5.2

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QUESTION 1

A solution package is a set of XML files and folders that are the artifacts of a solution. The package contains a Solution Definition File (SDF), a Process Engine (PE) Configuration File, a Workflow Definitions, and aages folder. What is the file that contains the application space, roster, event logs, queues, in-baskets, roles, and step processors?

- A. ages?folder
- B. PE Configuration File
- C. Solution Definition File
- D. Workflow Definition File

Correct Answer: B

QUESTION 2

When conducting a single server installation using the IBM Case Manager Platform Installation Tool, which one of the following directory service products is supported?

- A. Novell eDirectory
- B. Oracle Internet Directory
- C. Microsoft Active Directory
- D. IBM Tivoli Directory Server

Correct Answer: D

QUESTION 3

Which of the following is NOT available when using P8 eForms in Case Manager applications through the Case eForm Widget?

- A. Signature Fields
- B. Multiple tabbed-page view
- C. Embedded scripts and calculations
- D. Creation of high-resolution PDF copies

Correct Answer: A

QUESTION 4

The FileNet Deployment Manager tool can be used to migrate a developed solution from a Case Manager Development



environment to a production environment. Which two choices below are correct? (Choose two)

A. The data migration is started when you Analyze converted objects

B. The solution migration is performed between the design object stores in the development environment to the target object store in the production environment

C. The solution migration is performed between the design object stores in the development environment to the design object store in the production environment

D. If you have P8 assets used in the solution which resides in the target object store in the development environment you can migrate them at the same time as you migrate the solution package

E. The high level steps for a solution package migration include:

1.

Set up the deployment configuration;

2.

Export the data from the source environment;

3.

Create lists of environment-specific data from each environment;

4.

Create the data maps needed to convert environment-specific data between environments;

5.

Convert and import the data set

Correct Answer: CE

QUESTION 5

What can IBM Content Analytics be used for? (Choose two)

- A. Reporting on cases and tasks that are currently active
- B. See which words and phrases occur frequently in many cases
- C. Discover unexpected correlations between words and phrases
- D. Get data on the average time to complete business tasks during a specific time interval
- E. Review volume, find and eliminate bottlenecks and ensure that operations are working efficiently and effectively

Correct Answer: BC



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